



CMQCC

California Maternal  
Quality Care Collaborative

# Introduction to the Toolkit to Support Vaginal Birth and Reduce Primary Cesareans

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this toolkit was provided by the  
California Health Care Foundation



California  
Health Care  
Foundation



# Introduction to the Toolkit

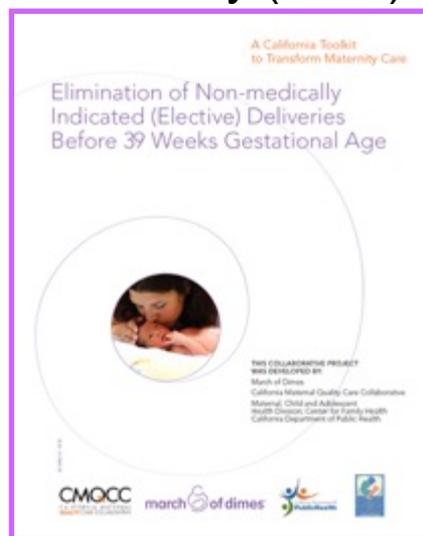
- Wide variation in risk adjusted CS rates
- Why should we care about CS rates?
- It takes a village to successfully reduce cesarean rates
- The Toolkit: Readiness, Recognition, Response, Reporting—barriers, strategies and tools
- Pilot hospital success stories
- What do we do first? – Implementation guide



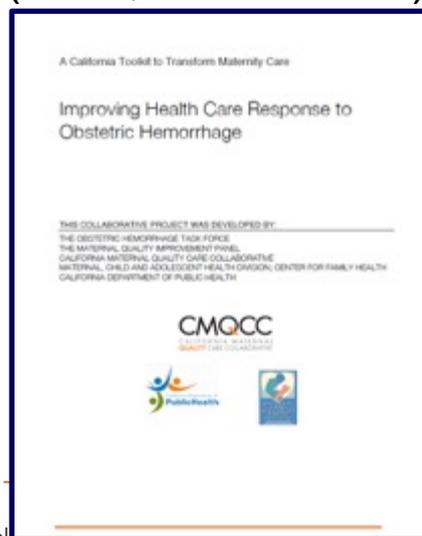
# California Maternal Quality Care Collaborative Leader for Maternity QI Projects

- Statewide multi-disciplinary Taskforces that develop QI toolkits and implementation guides
- Large-scale quality collaboratives in California
- Widespread adoption by other states and national

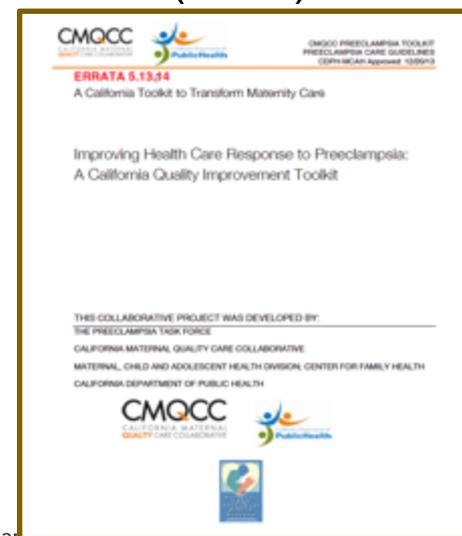
## Elimination of Early Elective Delivery (2010)



## Response to OB Hemorrhage (2010; 2<sup>nd</sup> Ed 2015)



## Response to Preeclampsia (2013)





# Who are CMQCC's Key Partners

## State Agencies

- CA Department of Public Health, MCAH
- Regional Perinatal Programs of California (RPPC)
- DHCS: Medi-Cal
- Office of Vital Records
- Office of Statewide Health Planning and Development (OSHPD)
- Covered California

## Membership Associations

- Hospital Quality Institute (HQI)/California Hospital Association (CHA)
- Pacific Business Group on Health (PBGH)
- Integrated Healthcare Association (IHA)

## Public and Consumer Groups

- California Hospital Accountability and Reporting Taskforce (CHART)
- California HealthCare Foundation (CHCF)
- March of Dimes (MOD)

## Professional Groups (California sections of national organizations)

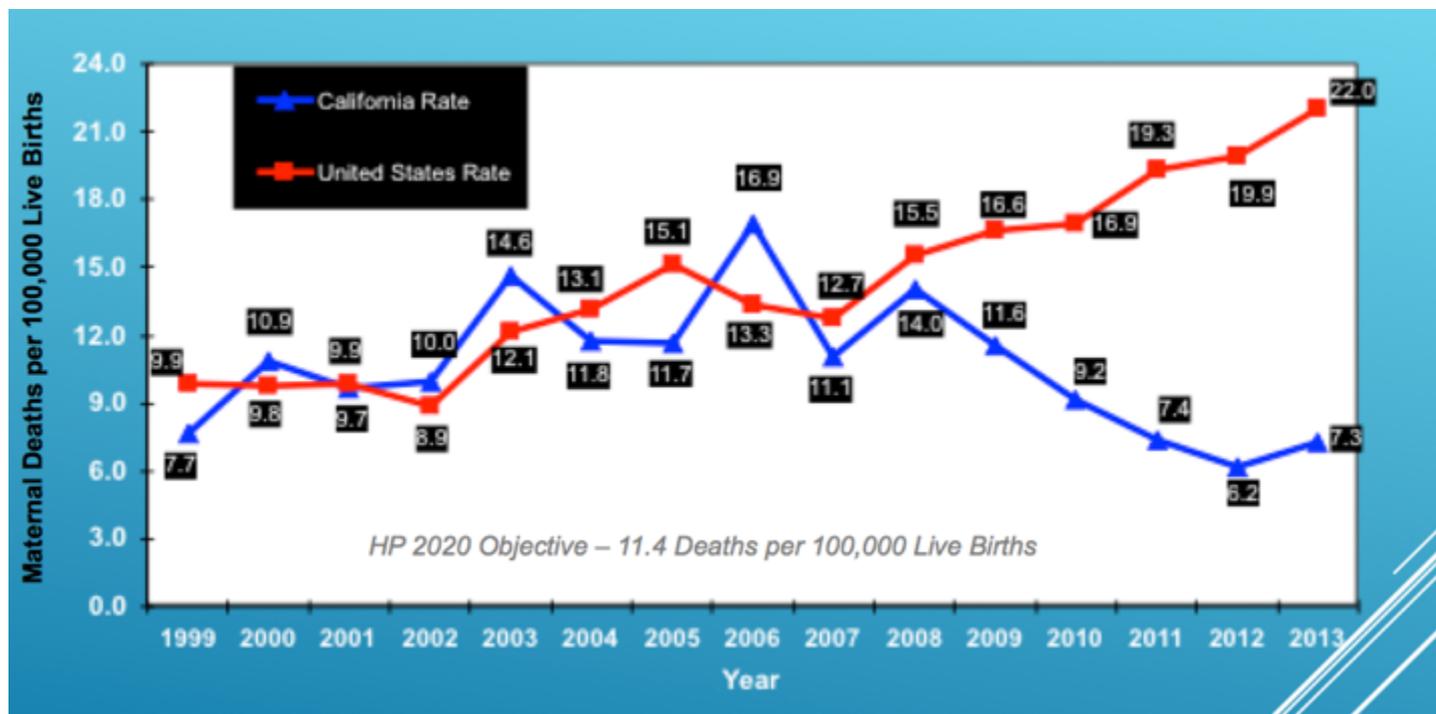
- American College of Obstetrics and Gynecology (ACOG)
- Association of Women's Health, Obstetric and Neonatal Nurses (AWHONN)
- American College of Nurse Midwives (ACNM),
- American Academy of Family Physicians (AAFP)

## Key Medical and Nursing Leaders

- UC, Kaisers, Sutter, Sharp, Dignity Health, Scripps, Providence, Public hospitals



# Maternal Mortality: California and U.S. 1999-2013



SOURCE: State of California, Department of Public Health, California Birth and Death Statistical Master Files, 1999-2013. Maternal mortality for California (deaths  $\leq$  42 days postpartum) was calculated using ICD-10 cause of death classification (codes A34, O00-O95, O98-O99). United States data and HP2020 Objective use the same codes. U.S. maternal mortality data is published by the National Center for Health Statistics (NCHS) through 2007 only. U.S. maternal mortality rates from 2008 through 2013 were calculated using CDC Wonder Online Database, accessed at <http://wonder.cdc.gov> March 11, 2015. Produced by California Department of Public Health, Center for Family Health, Maternal, Child and Adolescent Health Division, March, 2015.

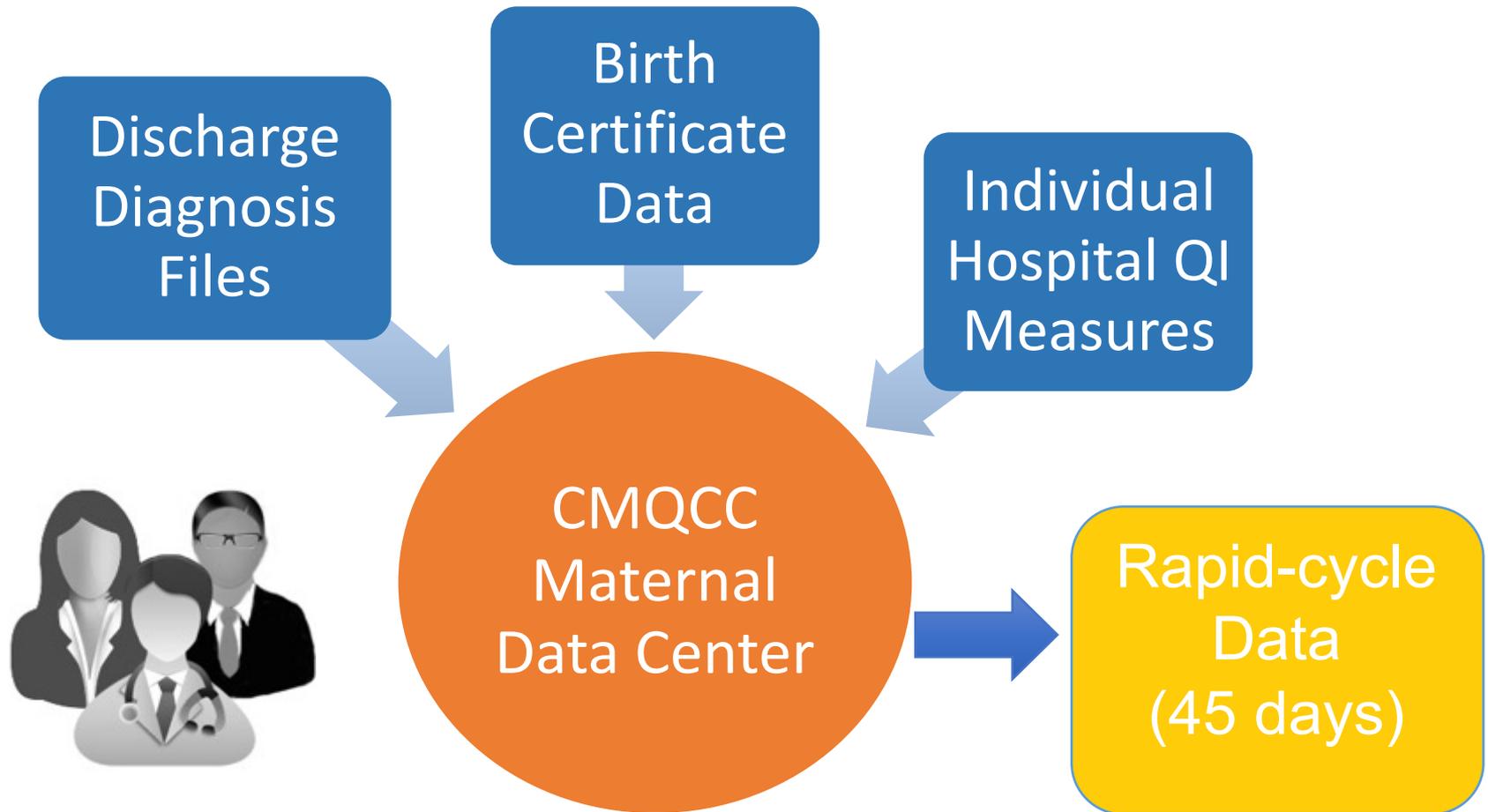
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Transforming Maternity Care

A Toolkit to Support Vaginal Birth and Reduce Primary Cesareans



# California Maternal Data Center



Transforming Maternity Care

A Toolkit to Support Vaginal Birth and Reduce Primary Cesareans

Hospital Clinical Performance Measures: By Name

By Name

By Organization

By Topic

Show:  Last 12 Months  Last 3 Months  L

Measure	Q1 2015 Rate	2014 Statewide
<a href="#">3rd &amp; 4th Degree Lacerations in Instrument-Assisted Vaginal Deliveries</a>	17.9%	11.4%
<a href="#">3rd &amp; 4th Degree Lacerations in NON-Instrument-Assisted Vaginal Deliveries</a>	1.0%	1.9%
<a href="#">3rd &amp; 4th Degree Lacerations in Vaginal Deliveries</a>	2.4%	2.6%
<a href="#">5 Minute APGAR &lt;7 Among All Deliveries &gt;39 weeks (HEN)</a>	0.6%	0.6%
<a href="#">5 Minute APGAR &lt;7 in Early Term Newborns (HEN)</a>	0.0%	0.7%
<a href="#">Antenatal Steroids (PC-03)</a>	100.0%*	N/A
<a href="#">Appropriate DVT Prophylaxis in Women Undergoing CS</a>	N/A	N/A
<a href="#">Birth Trauma - Injury to Neonate (AHRQ PSI 17)</a>	0.2%	0.2%
<a href="#">Cesarean Birth: Low Risk-NTSV (PC-02)</a>	23.6%	26.1%
<a href="#">Cesarean Birth: Low Risk-NTSV Age Adjusted</a>	22.1%	24.3%
<a href="#">Cesarean Birth: Overall</a>	31.9%	32.5%
<a href="#">Cesarean Birth: Primary</a>	18.8%	20.1%
<a href="#">Cesarean Birth: Primary, Term, Singleton, Vertex (AHRQ IQI 33)</a>	13.6%	16.0%
<a href="#">Cesarean Birth: Term, Singleton, Vertex (AHRQ IQI 21)</a>	28.7%	29.2%
<a href="#">Elective Delivery (PC-01)</a>	0.0%	N/A
<a href="#">Episiotomy Rate</a>	11.4%	11.7%
<a href="#">Exclusive Breast Milk Feeding (PC-05)</a>	N/A	N/A
<a href="#">Exclusive Breast Milk Feeding Considering Initial Feeding Plan (PC-05a)</a>	N/A	N/A
<a href="#">Failed Induction</a>	14.3%	N/A
<a href="#">Hemorrhage: Blood Product Units Transfused per 1000 Delivery Cases &gt; 20 wks</a>	N/A	N/A
<a href="#">Hemorrhage: Massive Transfusions (&gt; 4 Units) per 1000 Delivery Cases &gt; 20 wks</a>	N/A	N/A
<a href="#">Hemorrhage: Risk assessment on Admission</a>	N/A	N/A
<a href="#">Induction Rate</a>	14.2%	N/A
<a href="#">Newborn Bilirubin Screening Prior to Discharge</a>	100.0%	N/A
<a href="#">Operative Vaginal Delivery Rate</a>	8.4%	7.3%
<a href="#">Preeclampsia: ICU Admit Rate among preeclamptic delivery cases ≥ 20 wks</a>	N/A	N/A
<a href="#">Preeclampsia: ICU Days per 100 preeclamptic delivery cases ≥ 20 wks</a>	N/A	N/A
<a href="#">Timely Treatment for Severe Hypertension</a>	66.7%*	N/A
<a href="#">Unexpected Newborn Complications</a>	3.2%	3.9%
<a href="#">VLBW (&lt;1500g) NOT delivered at a Level III NICU</a>	No Cases	0.6%
<a href="#">Vaginal Birth After Cesarean (VBAC) Rate, All (AHRQ IQI 34)</a>	11.8%	10.6%
<a href="#">Vaginal Birth After Cesarean (VBAC) Rate, Uncomplicated (AHRQ IQI 22)</a>	11.5%	10.7%

32 Nationally  
Recognized  
Hospital Clinical  
Quality Measures

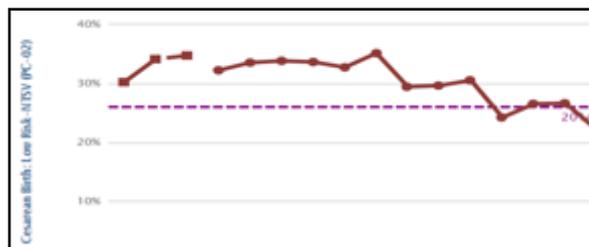


Focus on:  
NTSV C-Section

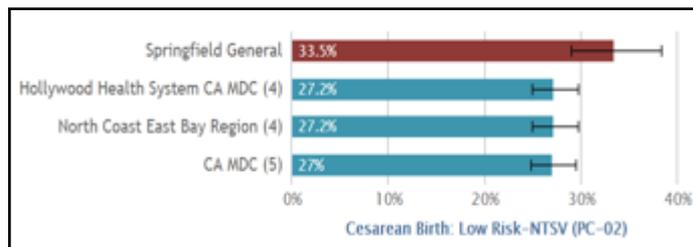


# Utilize the CMQCC Maternal Data Center to:

- Monitor hospital rates—in real time



- Make peer comparisons

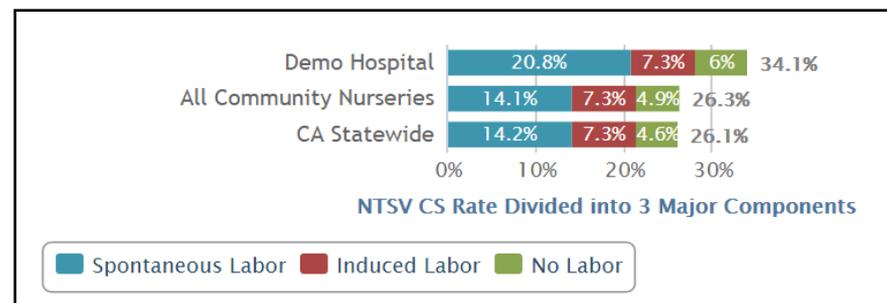


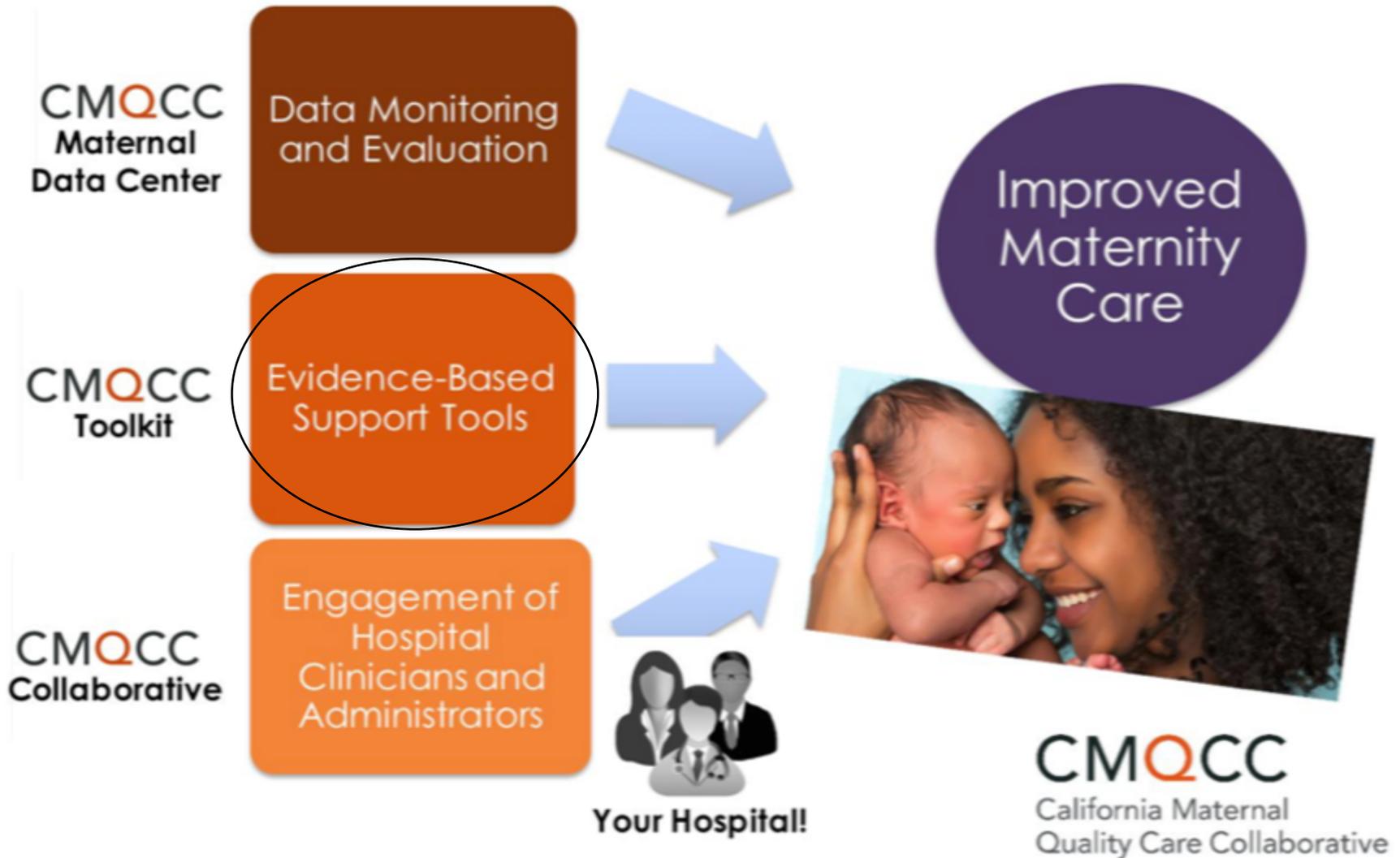
- Assess provider variation



- Identify QI opportunities

*(and lots more!)*





## Transforming Maternity Care

A Toolkit to Support Vaginal Birth and Reduce Primary Cesareans



## Begin with a Test:

You are about to give birth. Pregnancy has gone smoothly. The birth seems as if it will, too. It's one baby, in the right position, full term, and you've never had a cesarean section — in other words, you're at low risk for complications.

What's likely to be the biggest influence on whether you will have a C-section?

- (A) Your personal wishes.
- (B) Your choice of hospital.
- (C) Your baby's weight.
- (D) Your baby's heart rate in labor.
- (E) The progress of your labor.

Rosenberg T, NYT, Jan 19 2016



## Why focus on Nulliparous Term Singleton Vertex Cesarean Birth?

By Katy Backes Kozhimannil, Michael R. Law, and Beth A. Virnig

# Cesarean Delivery Rates Vary Tenfold Among US Hospitals; Reducing Variation May Address Quality And Cost Issues

**ABSTRACT** Cesarean delivery is the most commonly performed surgical procedure in the United States, and cesarean rates are increasing. Working with 2009 data from 593 US hospitals nationwide, we found that cesarean rates varied tenfold across hospitals, from 7.1 percent to 69.9 percent. Even for women with lower-risk pregnancies, in which more limited variation might be expected, cesarean rates varied fifteenfold, from 2.4 percent to 36.5 percent. Thus, vast differences in practice patterns are likely to be driving the costly overuse of cesarean delivery in many US hospitals. Because Medicaid pays for nearly half of US births, government efforts to decrease variation are warranted. We focus on four promising directions for reducing these variations, including better coordinating maternity care, collecting and measuring more data, tying Medicaid payment to quality improvement, and enhancing patient-centered decision making through public reporting.

DOI: 10.1377/hlthaff.2012.1030  
HEALTH AFFAIRS 32,  
NO. 3 (2013): 527-535  
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The People-to-People Health  
Foundation, Inc.

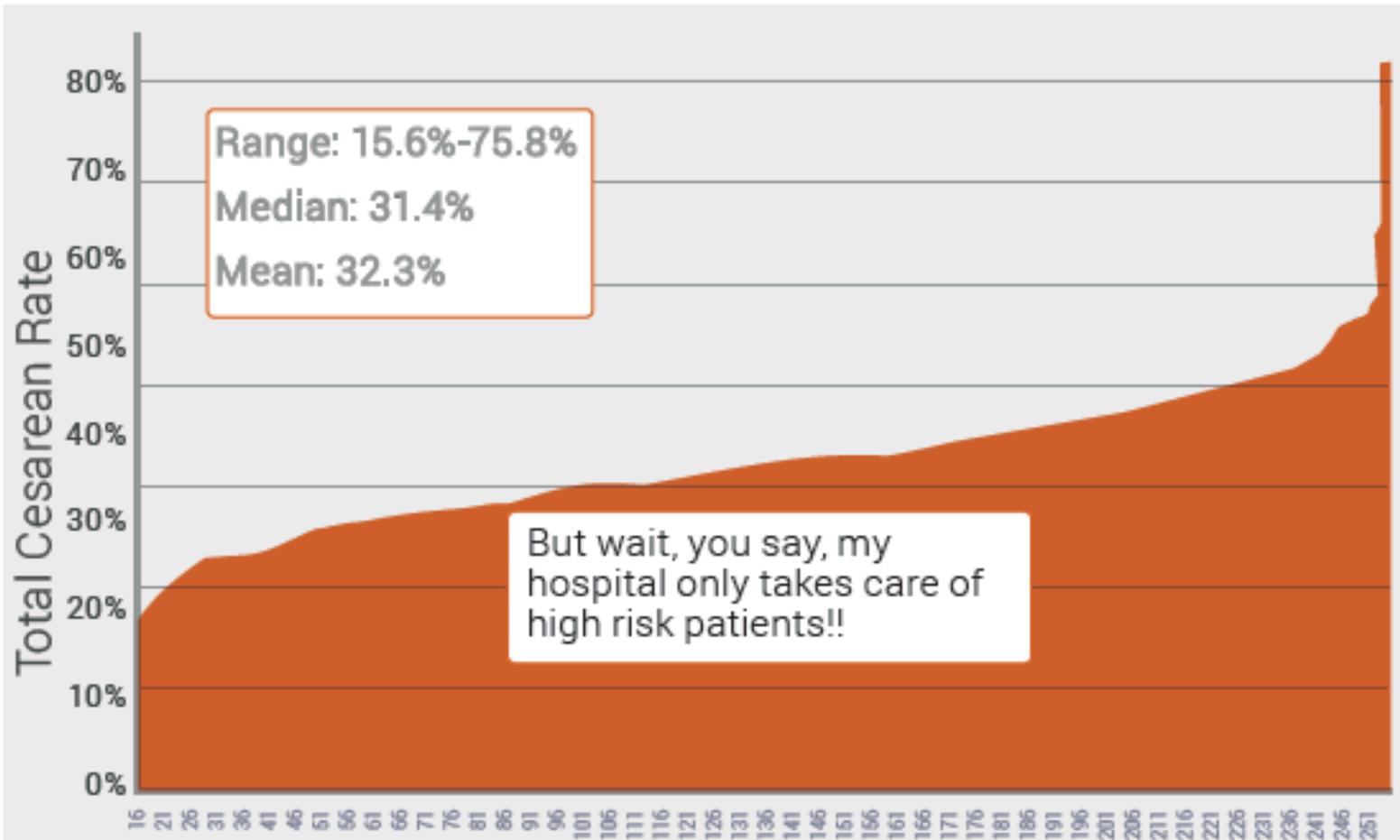
**Katy Backes Kozhimannil** (kbc@umn.edu) is an assistant professor in the Division of Health Policy and Management, School of Public Health, University of Minnesota, in Minneapolis.

**Michael R. Law** is an assistant professor in the Centre for Health Services and Policy Research, School of Population and Public Health, at the University of British Columbia, in Vancouver.

**Beth A. Virnig** is associate dean of research and a professor at the School of Public Health, University of Minnesota.



# There is a Large Variation in Cesarean Rates Among California Hospitals



251 California Hospitals Reporting Live Births



# Why does the Toolkit Focus on NTSV Cesarean Rate?

N

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S

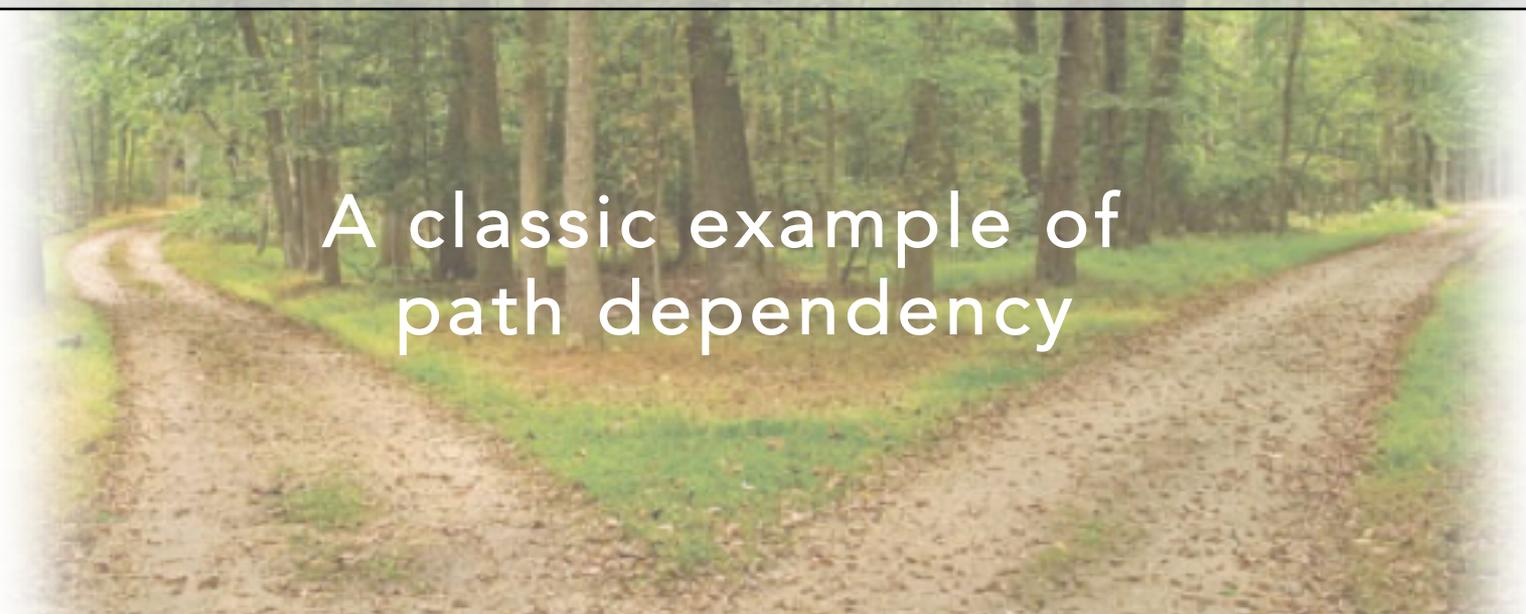
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- Nulliparity is a critical risk adjuster. Creates a standardized population that can be compared across providers, hospitals, states, etc
- NTSV represents the most favorable conditions for vaginal birth, but also the most difficult labor management (helps focus QI on labor management!)
- The NTSV population is the largest contributor to the recent rise in cesarean rates
- The NTSV population exhibits the greatest variation for all sub-populations of cesarean births for both hospitals and providers



# Importance of the First Birth

If a woman has a Cesarean birth in the first labor, over 90% of ALL subsequent births will be Cesarean births

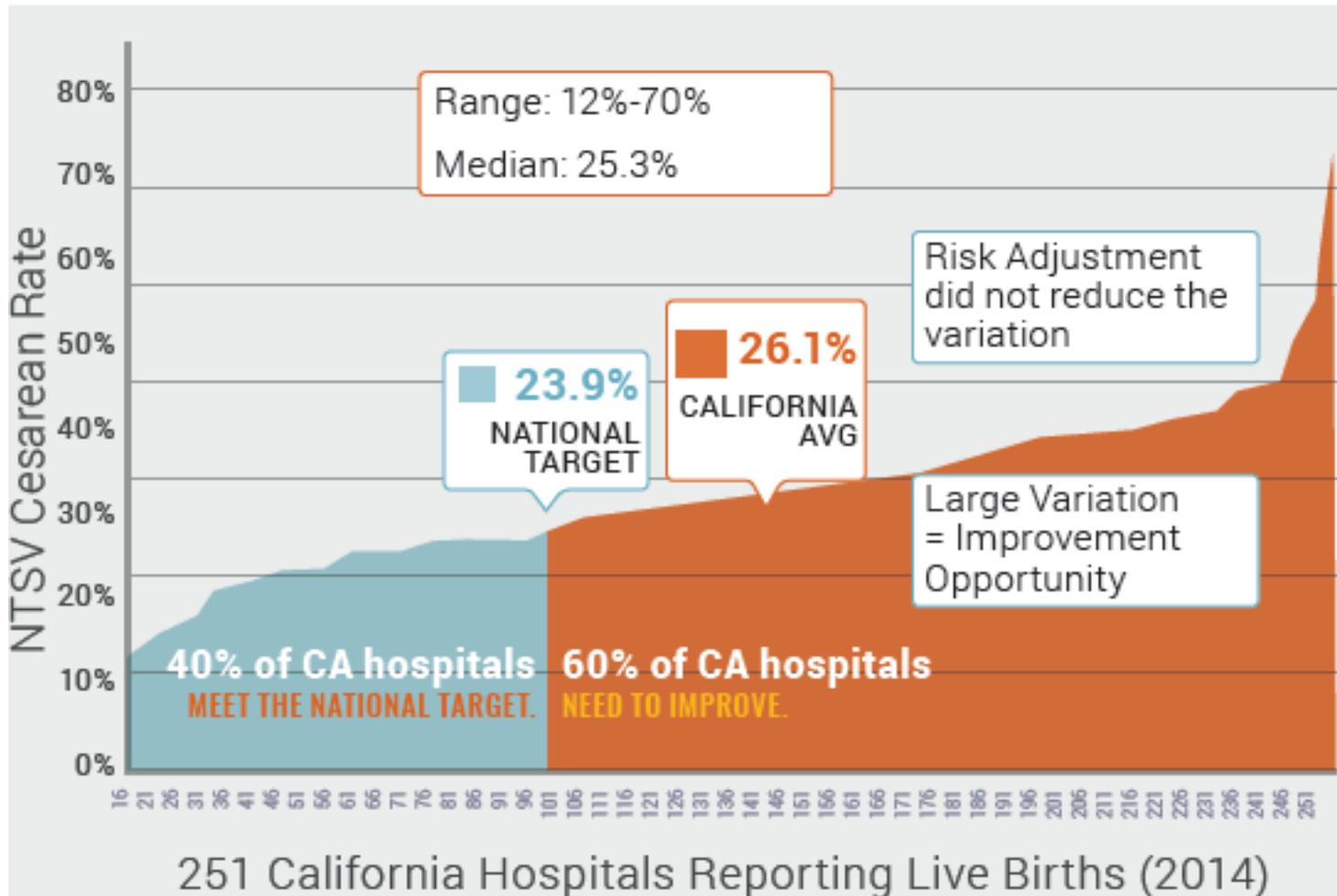
A photograph of a dirt path in a forest that splits into two directions, illustrating the concept of path dependency. The path is covered in fallen leaves and leads through a dense forest of tall trees.

A classic example of path dependency

If a woman has a vaginal birth in the first labor, over 90% of ALL subsequent births will be vaginal births



Even when we adjust for risk with the NTSV rate, large variation between California hospitals still exists!





# What Indications Have Driven the RISE in CS?

Cesarean Indication	Percent of the Increase in Primary Cesarean Rate Attributable to this Indication	
	Yale (2003 v. 2009) (Total: 26% to 36.5%) Focus: all primary Cesareans	Kaiser So. Cal. (1991 v. 2008) (Primary: 12.5% to 20%) Focus: all primary <i>singleton</i> Cesareans
Labor complications (CPD/FTP)	28%	~38%
Fetal Intolerance of Labor	32%	~24%
Breech/Malpresentation	<1%	<1%
Multiple Gestation	16%	Not available
Various Obstetric and Medical Conditions (Placenta Abnormalities, Hypertension, Herpes, etc.)	6%	20% (Did not separate preeclampsia from other complications)
Preeclampsia	10%	
“Elective” (defined variously)	8% (Scheduled without “medical indication”)	18% (Those “without a charted indication”)



# Why should we care about CS rates?



# Why should we care?

- Steady rise in total CS rate without maternal or neonatal benefit
  - 6% in early 70's
  - 20% in mid 80's
  - 33% in 2010
  - Cerebral Palsy rates, neonatal seizure rates unchanged since 1980





# Why Focus on Cesarean Birth for Quality Improvement?

US 2013 overall CS= 32.7%

CA 2013 overall CS= 33.1%

Osterman M et al, NVSR vol 63, num 6, Nov 2014

Tr:  
A Toolkit

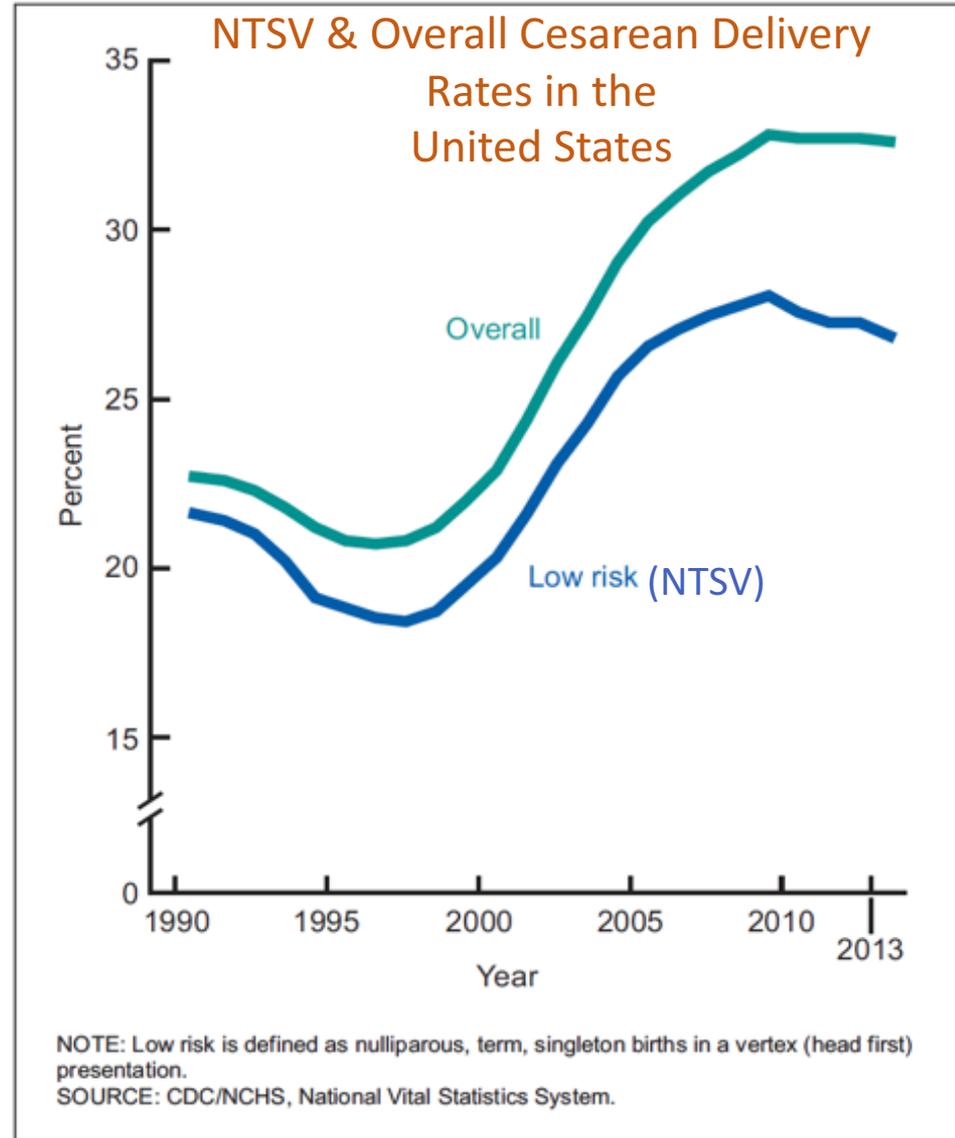
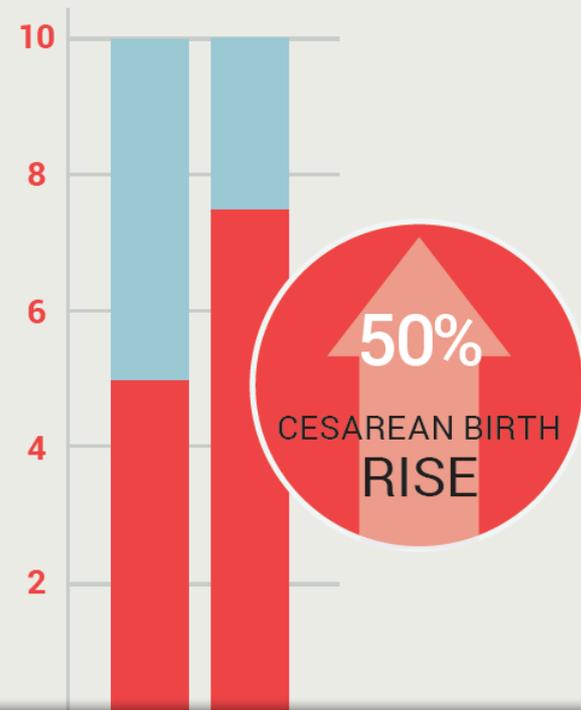


Figure 1. Overall cesarean delivery and low-risk cesarean delivery: United States, final 1990–2012 and preliminary 2013



Cesarean birth is the most common hospital surgery in the U.S.

*In just 10 years, Cesarean birth rates rose by 50% in both California and the United States.*





# Maternal Risks Include:

## Long Term & Subsequent Cesarean Births

- Abnormal placentation
- Step-wise increase in life threatening hemorrhage with each cesarean
- Uterine rupture
- Surgical adhesions
- Bowel injury
- Bowel obstruction
- Delayed interval from incision to birth (neonatal risk)

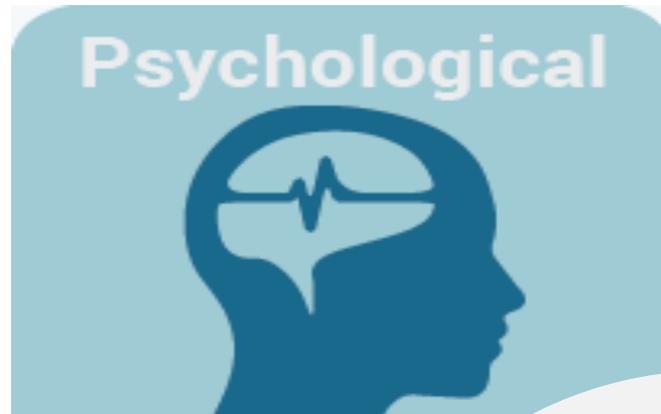


## Acute

- Longer hospital stay
- Increased pain and fatigue
- Slower return to normal activity and productivity
- Delayed and difficult breastfeeding
- Anesthesia complications
- Postpartum hemorrhage
- Wound infection
- Deep vein thrombosis



## Maternal Risks (continued)



### ACUTE

- Delayed and/or ineffective bonding with neonate
- Maternal anxiety

### LONG TERM & SUGSEQUENT PREGNANCIES

- Postpartum anxiety and depression
- Post traumatic stress disorder (PTSD)



# Neonatal Risks of Cesarean Birth

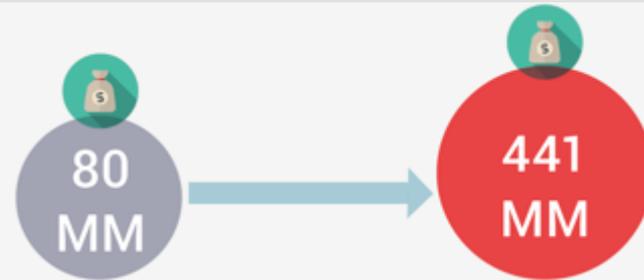
- Impaired neonatal respiratory function
- Increase NICU admissions
- Increased risk of childhood asthma requiring inhaler use and hospitalization
- Affects maternal-newborn interactions
- Breastfeeding





# The Cost... Another Important Reason to Reduce Unnecessary CS

California could save an estimated **\$80 to 441 million** each year by reducing unnecessary Cesarean births.<sup>1</sup>





# Why has Cesarean Birth Reduction been so hard?

Direct challenge to Physician autonomy

Very complex, many factors; need to be able to focus on areas with real preventability



Need for professional society leadership

Timing: prior attempts were often "Voices in the wilderness"; "3<sup>rd</sup> rail of OB QI"; "Enter at your own risk..."

Risk: "Never got sued for doing a Cesarean"



# It takes a Village to Reduce Unnecessary Cesareans

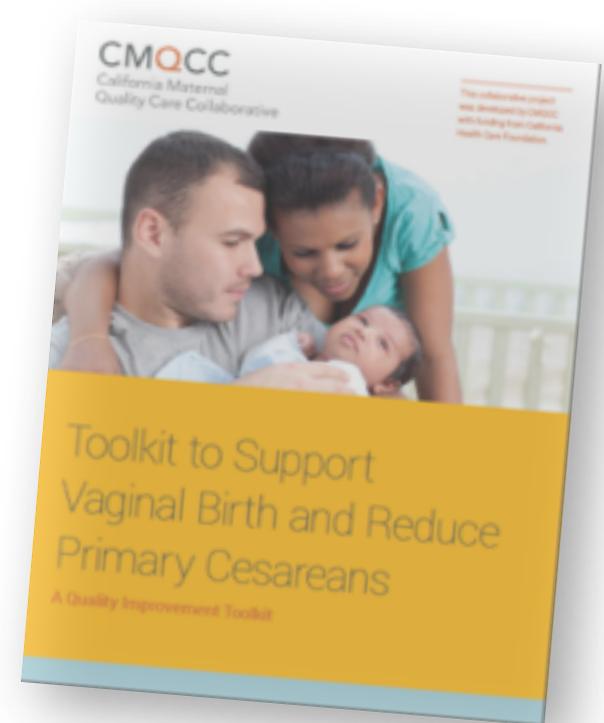


TEAMWORK



# The CMQCC Toolkit

- Comprehensive, evidence-based “How-to Guide” to reduce primary cesarean delivery in the NTSV population
- Will be the resource foundation for the CA QI collaborative project
- The principles are generalizable to all women giving birth
- Released on the CMQCC website April 28, 2016
- Has a companion *Implementation Guide*





## Task Force Writing Group:

- Obstetricians
- Certified Nurse Midwives
- Registered Nurses
- Educators
- Doulas
- Hospital Leaders
- Public Health



## Advisory Group Members:

- ACOG
- AWHONN
- ACNM
- SOAP (Society of Obstetric Anesthesia Providers)
- California Hospital Association
- Medical Liability Providers
- Several Hospital Systems





Using a toolkit you pick the right tool for the  
job  
*(and one you know how to use)*

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First and foremost, it should be understood that a labor support and cesarean reduction program seeks to reduce unnecessary cesarean births. The program's charter must clearly recognize that timely and well-chosen cesareans are sometimes necessary to prevent avoidable fetal-and maternal harm.



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## SAFE REDUCTION OF PRIMARY CESAREAN BIRTHS: SUPPORTING INTENDED VAGINAL BIRTHS

The Toolkit translates the AIM Safety Bundle for Safe Reduction of Cesarean into an easy-to-use “menu” of tools and practical approaches

- Readiness
- Recognition and Prevention
- Response to Every Labor Challenge
- Reporting

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# READINESS

Developing a maternity culture that values,  
and supports intended vaginal birth



# Strategies to Improve Readiness

- Improve access and quality to modern childbirth education
- Improve shared decision making at critical points in care
- Bridge provider knowledge and skills gap
- Harness the power of clinical champions
- Transition from paying for volume to paying for value



# Examples

- Sources of best childbirth education
- Tools/policies/concepts of “mother friendly” hospital
- Approaches to shared decision making and training aspects



# Available Childbirth Education Tools

Readiness

TOOLS FOR PART I OF TOOLKIT - FOR WOMEN				
Strategy#	Name of Tool	CMQCC Tool	External Tool	Location
1	Childbirth Connection - Index of Best Pregnancy Resources A-Z		•	<a href="http://childbirthconnection.org/article.asp?Clicked-Link=547&amp;ck=10332&amp;area=27">http://childbirthconnection.org/article.asp?Clicked-Link=547&amp;ck=10332&amp;area=27</a>
1	Childbirth Connection – What Every Pregnant Woman Needs to Know about Cesarean Section		•	<a href="http://www.childbirthconnection.org/pdfs/cesareanbooklet.pdf">http://www.childbirthconnection.org/pdfs/cesareanbooklet.pdf</a>
1	Lamaze International - Online Parent Education Courses		•	<a href="http://www.lamaze.org/ParentOnlineEducation">http://www.lamaze.org/ParentOnlineEducation</a>
1	Lamaze International – Healthy Birth Practices		•	<a href="http://www.lamazeinternational.org/d/do/653">http://www.lamazeinternational.org/d/do/653</a>
1	ACNM - Share With Women (printable consumer education series from the Journal of Midwifery and Women's Health)		•	<a href="http://www.midwife.org/Share-With-Women">http://www.midwife.org/Share-With-Women</a>
2	CMQCC Birth Preferences Guide (Birth Plan)	•		Appendix E
2	AHRQ Know Your Questions Infographic		•	<a href="http://www.ahrq.gov/sites/default/files/publications/files/optionsposter.pdf">http://www.ahrq.gov/sites/default/files/publications/files/optionsposter.pdf</a>



# Sharing in decision making: The SHARE Model

S  
Seek

Seek the patient's participation

H  
Help

Help her explore each option and the corresponding risks and benefits

A  
Assess

Assess what matters most to her

R  
Reach

Reach a decision together and arrange for a follow up conversation

E  
Evaluate

Evaluate her decision (revisit the decision and assess whether it has been implemented as planned)

The SHARE approach. Agency for Healthcare Research and Quality Website.

<http://www.ahrq.gov/professionals/education/curriculum-tools/shareddecisionmaking/index.html>. Accessed December 1, 2015.

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# Shared Decision Making (continued)

## PATIENT DECISION POINTS THAT IMPACT RISK OF CESAREAN

Choice of provider and/or facility for prenatal care and care at time of birth

Timing of admission to hospital (admission to labor and delivery while still in the latent/early phase is associated with an increased risk of cesarean)

Choice of fetal monitoring method (continuous monitoring is associated with an increased risk of cesarean)

Whether to have continuous labor support by a trained caregiver like a doula (continuous labor support improves chances of having a vaginal birth)

Induction of labor without medical indication



# Birth Preferences Worksheet

- Collaborate with healthcare provider to determine birth preferences
- Tailor choices to what is available at each facility

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**My Preferences for Labor and Birth: A Plan to Guide Decision Making and Inform My Care Team**

Your Name and Date of Birth:

Your Due date:

Physician/Midwife:

Pediatrician/Family Doctor:

Your Labor Support Team (please include partner, doula, friends, relatives, or children who will be present):

While low-risk women will need very little intervention, women with certain medical conditions may need procedures, such as continuous monitoring or induction of labor, to improve safety and ensure a healthy delivery. Your provider can tell you about the benefits, risks and alternatives of the decisions you may face during labor and birth. This is an opportunity to share your values and preferences and make informed decisions together, based on your specific needs. This form should go with you to the hospital to be shared with your care team and reviewed as labor progresses.

**Environment:**

Example available in the toolkit



# RECOGNITION AND PREVENTION

## Supporting Intended Vaginal Birth

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# Strategies to Support Intended Vaginal Birth

- Implement institutional policies which support vaginal birth/physiologic processes (and reduce routine intervention)
- Implement early labor policies for admission and supportive care
- Improve supportive care (RN labor support, use of doulas, infrastructure/equipment)
- Implement best practices for regional anesthesia
- Intermittent monitoring for low risk women
- Implement protocols for modifiable conditions like HSV and breech position

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# Examples

- Model policies for labor support, intermittent monitoring, freedom of movement, etc.
- Coping with labor algorithm
- Guidelines for working with doulas
- Patient education and decision guides



AMERICAN ACADEMY OF  
FAMILY PHYSICIANS  
STRONG MEDICINE FOR AMERICA



AMERICAN COLLEGE  
of NURSE-MIDWIVES

With women, for a lifetime™ DEDICATED TO THE HEALTH OF ALL CHILDREN™

American Academy  
of Pediatrics



AWHONN  
Association of Women's Health,  
Obstetric and Neonatal Nurses

## Quality Patient Care in Labor and Delivery: A Call to Action

“Pregnancy and birth are physiologic processes, unique for each woman, that usually proceed normally. Most women have normal conception, fetal growth, labor, and birth and require minimal-to-no intervention in the process.”

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## Implement Early Labor Supportive Care Policies and Active Labor Criteria for Admission

- **Physiologic onset of labor is critical to the success in labor**, and introduces moms and babies to protective hormonal pathways
- Women admitted in early labor are more likely to have a cesarean, and more likely to have routine interventions e.g. oxytocin even if not clinically necessary
- Translation: Early labor at home. Let labor start on its own!



# Early Labor Support / Active Labor Admission Policies

- Checklist/algorithm for spontaneous labor and recommendations for active labor admission policies
- Latent labor support if admitted, and therapeutic rest as alternative to admission
- Patient education materials to explain rationale for delayed admission, reduce anxiety and provide guidance on when to return to the labor and delivery unit
- Material with specific guidance for partners and family members as to how to best support the woman in early labor



Various weblinks to resources that support early labor and establish criteria for active labor admission



### Topic 3b: Labor- First Stage: Consider Discharge Home or Further Observation

**Note:** For spontaneous labor only.

#### Recommendations

- Cervix 4-5 cm without change x 2 - 4 hours
- Less than 80% effacement
- Membranes intact
- Reactive NST/FHR category I (if uterine contractions present)
- Contractions less than 3/10 minutes



# Weblinks to patient resources to guide and support early labor

## Keep Calm and Labor On!

*Know what to expect in early labor*

**Oh baby! You just had your first contraction. Is this it? Should you grab your birthing bag and head out?**

**You may be in early labor – the phase that comes before active labor.**

### WHAT HAPPENS IN EARLY LABOR?!

- Hormonal changes continue to prepare mom and baby for birth and breastfeeding
- Pre-labor (irregular on and off contractions that occur during the last weeks of pregnancy) gradually gives way to early labor
- Contractions may start and stop several times before developing a rhythm
- Contractions generally start off mild, they last 30-45 seconds and occur every 20 minutes or so apart, then become longer, stronger and closer together
- Cervix dilates to 8 cm to prepare for childbirth as the baby moves down into your pelvis!
- Early labor is most often the longest phase, more than half of the total labor time

### DID YOU KNOW?

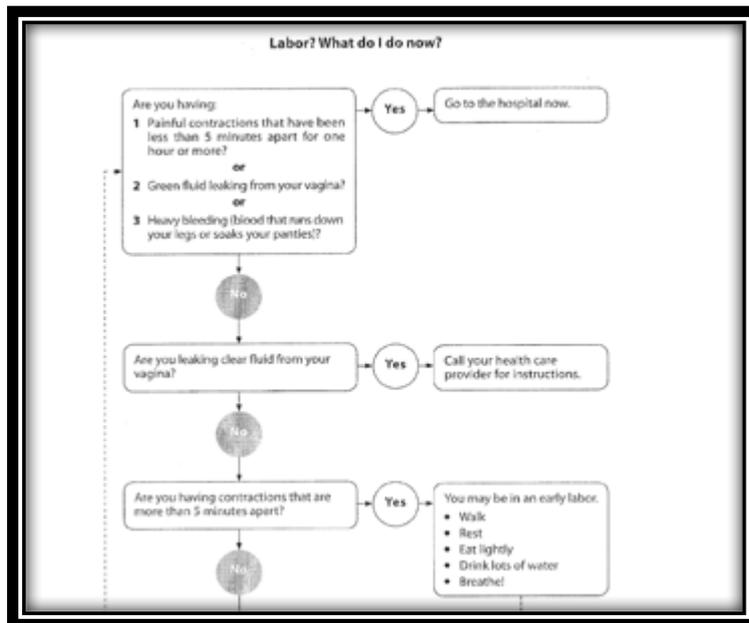
The average length of early labor is 6-12 hours for first-time moms (early labor is usually shorter for experienced moms)! It may even last 24 hours or more, which can be perfectly normal.

### THERE ARE BENEFITS TO STAYING HOME DURING LABOR AS LONG AS POSSIBLE:

- Gives you more flexibility to move freely—which can reduce the risk of medical interventions!
- Helps increase the labor hormone, oxytocin, which causes the uterus to contract.

### HOW CAN YOUR PARTNER OR DOULA SUPPORT YOU?

- Offering comfort, emotional care and
- Helping time pass more quickly
- Keeping your mind off labor pain



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A Toolkit to Support Vaginal Birth and Reduce Primary Cesareans



# Improve Labor Support

*Thus, the ability to improve comfort and decrease anxiety according to each patient's distinct preference is fundamental to promoting labor progress and preventing dysfunctional labor.*





# Benefits of Continuous Labor Support

- **Less likely to have a cesarean birth**
- Slightly shorter labor
- More likely to report satisfaction with birth experience
- Less likely to need the assistance of vacuum or forceps
- Less likely to need pain medication
- Babies less likely to have low 5-minute Apgar scores





## Doulas

*Published data indicate that one of the most effective tools to improve labor and delivery outcomes is the continuous presence of support personnel, such as a doula...Given that there are no associated measurable harms, this resource is probably underutilized."*

*– ACOG/SMFM Obstetric Care Consensus on Safe Prevention of the Primary Cesarean Delivery (2014).<sup>3</sup>*





# Key Components of Labor Support

Policies should encourage:

- Freedom of movement in labor
- Upright and ambulatory positioning
- Nonpharmacologic comfort measures that are beneficial to every woman
- Use of techniques and tools that facilitate fetal rotation, flexion, and descent for women with epidural anesthesia
- Maternal exercises and positioning that facilitate fetal rotation in women with and without epidural anesthesia
- Intermittent monitoring, or telemetry if continuous monitoring is necessary





# Key Components of a Supportive Physical Environment

- Low lighting and privacy
- Comfortable space with adequate room for movement and walking
- Adequate availability of non-pharmacologic coping tools such as tubs or showers, rocking chairs, birthing balls, squat bars, and peanut balls
- Freely available snacks with high nutritional value



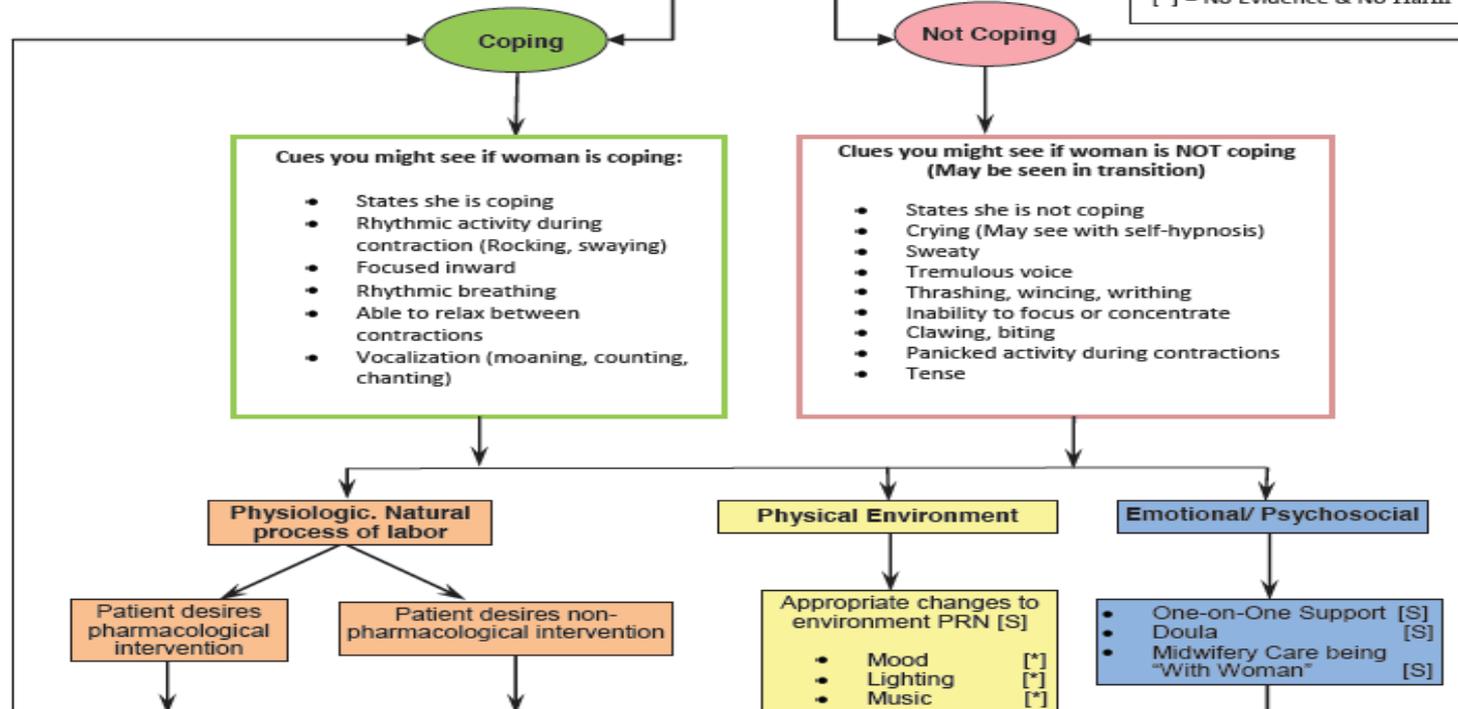
# Coping Algorithm

## Coping with Labor Algorithm v2 ©

Observe for cues on admission and throughout labor.  
 Assessment per protocol:  
 Ask: "How are you coping with your labor?"  
 ♦ Every shift ♦ PRN ♦ At signs of change.

**Legend**  
 [S] = Sufficient Evidence  
 [L] = Limited Evidence  
 [I] = Insufficient Evidence  
 [\*] = No Evidence & No Harm

Full size version in the toolkit





# Implement Intermittent Monitoring for Low-risk Patients

Continuous monitoring:

- Increases the likelihood of cesarean
  - Has not been shown to improve neonatal outcomes e.g. reduce rates of CP
  - Restricts movement (and normal physiologic processes and coping)
- 
- Potentially reduces nursing interaction/ labor support



Components of Successful Implementation of Intermittent Fetal Monitoring
Policies should include a risk assessment tool or checklist with exclusion criteria to assist in identifying women for which intermittent auscultation or intermittent EFM is appropriate <sup>85</sup>
Provide patient education for the use of intermittent methods of monitoring, including the risks and benefits of intermittent versus continuous methods, and engage in shared decision making in order to determine most appropriate method for each woman
Provide on-going assessments of women to determine appropriateness of continued intermittent methods versus conversion to continuous EFM <sup>85</sup>
Engage in initial and ongoing training and education of all nurses and providers on intermittent auscultation or intermittent EFM procedures
Provide appropriate staffing, e.g. 1:1 nursing care as recommended by AWHONN for intermittent auscultation in low-risk women <sup>100</sup>
Work with necessary committees and Information Technology (IT) to modify admission orders to reflect the use of intermittent EFM or auscultation as the default mode of monitoring for women who do not meet the exclusion criteria
Ensure that the appropriate equipment, such as Dopplers, are readily available in sufficient numbers

<b>Maternal Conditions</b>
Chronic Disorders
1 Active drug use that may affect neonatal morbidity
2 Chronic HTN
3 SLE or antiphospholipid syndrome
4 Thyroid disease, if uncontrolled
Diabetes requiring insulin or uncontrolled gestational diabetes
Obstetric history
1 History of IUFD
2 Previous cesarean birth
Current pregnancy
1 No prenatal care
2 Cholestasis
3 Diabetes that requires insulin or uncontrolled gestational diabetes
4 Gestational hypertension
5 Increased maternal serum AFP or HCG
6 Malpresentation
7 Twins
8 Oligohyramnios
9 Prolonged pregnancy >41 weeks
10 Pre-eclampsia
11 Prematurity (less than 36 weeks)
12 Preterm premature ROM (<36 weeks)
<b>Labor</b>
1 Chorioamnionitis
2 Epidural anesthesia
3 Meconium
4 Pitocin administration
5 Vaginal bleeding greater than bloody show
6 Misoprostol administration within two hours
<b>Fetal Conditions</b>
1 IUGR
2 Known congenital anomaly
3 Polyhydramnios
4 Red cell alloimmunization in the presence of erythroblastosis

## APPENDIX C: The Procedure of Fetal Monitoring

### 1. Intermittent Auscultation

- a. Auscultation: When using auscultation as a mode of intermittent monitoring, a Doppler is used. FHR baseline should be established between contractions. Auscultation should be performed before, during and continued for one minute after the completion of a contraction. Maternal pulse to be determined immediately prior to and during auscultation. If maternal pulse and FHR cannot be distinguished from one another consider electronic monitoring and/or use of maternal pulse oxymetry.
- b. Utilizing abdominal palpation, contraction frequency, duration and intensity will be assessed and documented with the same frequency as FHR.



# Epidural and Fetal Malposition

- NO EVIDENCE to suggest epidurals cause malposition, but women with epidurals are up to **four times as likely to have an occiput posterior fetus** than women without epidurals
- Toolkit gives techniques and tools to assist the labor nurse in preventing malposition in the epiduralized patient
  - Use of peanut ball
  - Appropriate patient positioning
  - Considerations for pushing if fetus persistently malpositioned



# RESPONSE

## Management of Labor Abnormalities



# Strategies for Appropriate Management of Labor Abnormalities

- Create highly reliable teams and improve interdisciplinary communication
- Adopt standard measures for labor dystocia and FHR abnormalities
- Utilize operative vaginal deliveries in appropriate cases
- Identify malposition and perform manual rotation
- Consider alternative coverage programs (laborist and collaborative practice models)
- Develop systems that facilitate safe, efficient transfer of care from the out-of-hospital birth environment
- Don't practice defensively: Focus on quality and safety!

Response



# Examples

- Spontaneous labor algorithms/dystocia checklists/labor management algorithms
- Induction algorithms/checklists/policies for timing, scheduling, proper selection
- Algorithms for standard intervention for FHR changes
- Model policies for oxytocin
- Tools for effective communication



## Tools for Part III of Toolkit - For Providers and Hospitals

Strategy#	Name of Tool	CMQCC Tool	External Tool	Location
1	AHRQ TeamSTEPS® (strategies and tools to enhance team performance and patient safety)		•	<a href="http://www.ahrq.gov/professionals/education/curriculum-tools/teamsteps/index.html">http://www.ahrq.gov/professionals/education/curriculum-tools/teamsteps/index.html</a>
1	Institute for Health Care Improvement - How-to Guide Deploy Rapid Response Teams		•	<a href="http://www.ihc.org/resources/Pages/Tools/HowtoGuideDeploy-RapidResponseTeams.aspx">http://www.ihc.org/resources/Pages/Tools/HowtoGuideDeploy-RapidResponseTeams.aspx</a>
2	CMQCC - Cesarean Checklist for Labor Dystocia or Failed Induction (adapted with permission from Miller Children's and Women's Hospital)	•		Appendix K
2	CMQCC - Dystocia Checklist	•		Appendix L
2	Zuckerberg San Francisco General Hospital – Guidelines for Labor Duration and Management		•	[link to be added]
2	CMQCC - Labor Duration Guidelines (Adapted with permission from Zuckerberg San Francisco General Hospital)	•		Appendix M
2	CMQCC - Spontaneous Labor Algorithm (adapted with permission from Washington State Hospital Association)	•		Appendix N
2	CMQCC - Algorithm for Management of the Second Stage Labor (adapted with permission from Kaiser Roseville Medical Center)	•		Appendix O
2	Northern New England Perinatal Quality Improvement Network – Second Stage Management Guideline		•	<a href="http://www.nnepqin.org/Guidelines.asp#tabs-14">http://www.nnepqin.org/Guidelines.asp#tabs-14</a>
2	CMQCC – Active Labor Partogram (adapted with permission from Washington State Hospital Association)	•		Appendix P
2	ACOG- Optimizing Protocols in Obstetrics: Oxytocin for Induction of Labor (includes model policies for safe use of oxytocin and the Hospital Corporation of America's pre-oxytocin and in-use checklists)		•	<a href="http://mail.ny.acog.org/website/OxytocinForInduction.pdf">http://mail.ny.acog.org/website/OxytocinForInduction.pdf</a>
2	NNEPQIN Model Policy for Use of Oxytocin		•	<a href="http://www.nnepqin.org/documentUpload/22._Guideline_for_the_Use_of_Oxytocin_FINAL_2012.12.12.pdf">http://www.nnepqin.org/documentUpload/22._Guideline_for_the_Use_of_Oxytocin_FINAL_2012.12.12.pdf</a>
2	ACOG Practice Bulletin 116 - Management of Intrapartum FHR Tracings (found in ACOG Optimizing Protocols in Obstetrics: Oxytocin for Induction)		•	<a href="http://mail.ny.acog.org/website/OxytocinForInduction.pdf">http://mail.ny.acog.org/website/OxytocinForInduction.pdf</a>
2	Steven Clark MD - Algorithm for the Management of Category II Fetal Heart Rate Tracings		•	Appendix Q



Fetal Surveillance – For Providers and Hospitals

Strategy#	Name of Tool	CMQCC Tool	External Tool	Location
Part 2 ~ Strategy 6	ACNM Healthy Birth Initiative – Reducing Primary Cesareans – Intermittent Auscultation Bundle		•	<a href="http://birthtools.org/birthtools/files/BirthToolFiles/FILE-NAME/000000000089/Bundle-Intermittent-Ausculation-v2.pdf">http://birthtools.org/birthtools/files/BirthToolFiles/FILE-NAME/000000000089/Bundle-Intermittent-Ausculation-v2.pdf</a>
Part 2 ~ Strategy 6	Denver Health Slide Deck – Intermittent Auscultation (includes identifying appropriate patients for intermittent auscultation, procedures, clinical decision making, and criteria for discontinuing intermittent auscultation and implementing EFM)		•	<a href="http://birthtools.org/birthtools/files/BirthToolFiles/FILE-NAME/000000000024/MOC-FWB-IntermittentAusculation-DenverHealth.pptx">http://birthtools.org/birthtools/files/BirthToolFiles/FILE-NAME/000000000024/MOC-FWB-IntermittentAusculation-DenverHealth.pptx</a>
Part 2 ~ Strategy 6	Model Policy for Fetal Surveillance - Northern New England Perinatal Quality Collaborative (includes exclusion criteria for intermittent monitoring, procedures for intermittent methods, and FHR management algorithm)		•	<a href="http://www.nnepqin.org/documentUpload/20_NNEPQIN_Fetal_Monitoring_Practice_Guidelines_FINAL_12.12.12_POSTED_ON_THE_WEBSITE.pdf">http://www.nnepqin.org/documentUpload/20_NNEPQIN_Fetal_Monitoring_Practice_Guidelines_FINAL_12.12.12_POSTED_ON_THE_WEBSITE.pdf</a>
Part 2 ~ Strategy 6	Model Policy for Fetal Surveillance - Kaiser Permanente Northern California Region (includes decision tree for type of monitoring and procedures for intermittent methods)		•	Model Policies - Appendix T
Part 3 ~ Strategy 2	Northern New England Perinatal Quality Improvement Network - Algorithm for Electronic Fetal Heart Rate Assessment and Initial Intervention (found in Appendix 4 of Guideline for Fetal Monitoring in Labor and Delivery)		•	<a href="http://www.nnepqin.org/documentUpload/20_NNEPQIN_Fetal_Monitoring_Practice_Guidelines_FINAL_12.12.12_POSTED_ON_THE_WEBSITE.pdf">http://www.nnepqin.org/documentUpload/20_NNEPQIN_Fetal_Monitoring_Practice_Guidelines_FINAL_12.12.12_POSTED_ON_THE_WEBSITE.pdf</a>



## Labor Management – For Providers and Hospitals

Strategy#	Name of Tool	CMQCC Tool	External Tool	Location
Part 3 ~ Strategy 2	CMQCC - Cesarean Checklist for Labor Dystocia or Failed Induction (adapted with permission from Miller Children's and Women's Hospital)	•		Appendix K
Part 3 ~ Strategy 2	CMQCC - Dystocia Checklist	•		Appendix L
Part 3 ~ Strategy 2	Zuckerberg San Francisco General Hospital – Guidelines for Labor Duration and Management		•	
Part 3 ~ Strategy 2	CMQCC - Labor Duration Guidelines (Adapted with permission from Zuckerberg San Francisco General Hospital)	•		Appendix M
Part 3 ~ Strategy 2	CMQCC - Spontaneous Labor Algorithm (adapted with permission from Washington State Hospital Association)	•		Appendix N
Part 3 ~ Strategy 2	CMQCC - Algorithm for Management of the Second Stage Labor (adapted with permission from Kaiser Roseville Medical Center)	•		Appendix O
Part 3 ~ Strategy 2	Northern New England Perinatal Quality Improvement Network – Second Stage Management Guideline	•		<a href="http://www.nnepqin.org/Guidelines.asp#tabs-14">http://www.nnepqin.org/Guidelines.asp#tabs-14</a>
Part 3 ~ Strategy 2	CMQCC – Active Labor Partogram (adapted with permission from Washington State Hospital Association)	•		Appendix P
Part 3 ~ Strategy 2	Washington State Hospital Association Safe Deliveries Roadmap - Best Practice Bundles (Labor Management Bundle includes criteria for delayed admission, algorithm and checklist for spontane-		•	<a href="http://www.wsha.org/quality-safety/projects/safe-deliveries/">http://www.wsha.org/quality-safety/projects/safe-deliveries/</a>



## Four Specific Areas where Standardization Can Significantly Improve Care

- Diagnosis of labor dystocia
- Use of oxytocin
- Response to abnormal heart rate patterns
- Induction of labor



# Patience

Greater clinical **patience** is the main focus of many of the recommendations in the ACOG/SMFM Obstetric Care Consensus on Safe Prevention of the Primary Cesarean Delivery

- Specifically, “slow but progressive labor” in the first stage is not an indication for cesarean, nor is a “prolonged latent phase” as defined by previously by Friedman
- 6 is the new 4 (Zhang et al and Consortium on Safe Labor)
- Longer pushing times may be necessary for women with epidural anesthesia or malpositioned fetus

# patience

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# Example of ACOG/SMFM Labor Dystocia Checklist in Toolkit

## CMQCC Labor Dystocia Checklist (ACOG/SMFM Criteria)

### 1. Diagnosis of Dystocia/Arrest Disorder (all 3 should be present)

- Cervix 6 cm or greater
- Membranes ruptured, then
- No cervical change after at least 4 hours of adequate uterine activity (e.g. strong to palpation or MVUs > 200), or at least 6 hours of oxytocin administration with inadequate uterine activity

### 2. Diagnosis of Second Stage Arrest (only one needed)

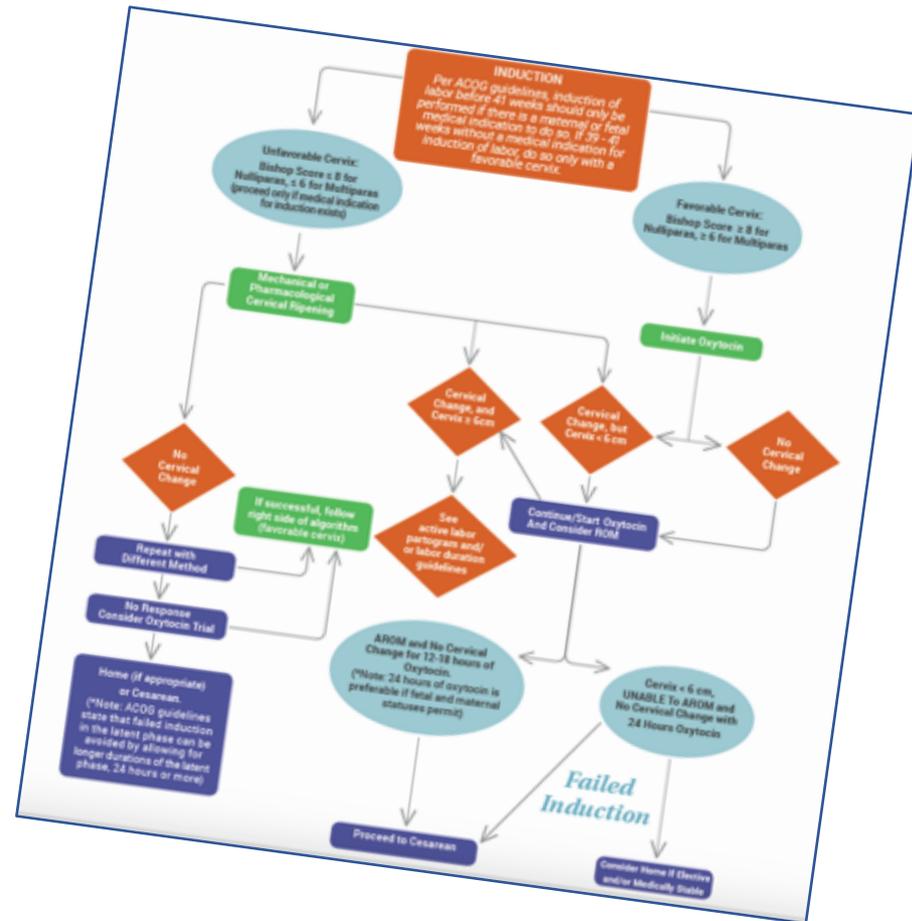
No descent or rotation for:

- At least 4 hours of pushing in nulliparous woman with epidural
- At least 3 hours of pushing in nulliparous woman without epidural



# Example of Induction of Labor Algorithm found in toolkit

Response





# Pre-Cesarean Checklist for Labor Dystocia available in Toolkit

## Pre-cesarean Checklist for Labor Dystocia or Failed Induction

Patient Name: \_\_\_\_\_ MR#: \_\_\_\_\_

Gestational Age: \_\_\_\_\_ Date of C-section: \_\_\_\_\_;

Time: \_\_\_\_\_

Obstetrician: \_\_\_\_\_ ; Initial: \_\_\_\_\_

Bedside Nurse: \_\_\_\_\_ ; Initial: \_\_\_\_\_

\_\_\_ **Active Phase Arrest > 6 cm Dilation (must fulfill one of the two criteria)**

Membranes ruptured (if possible), then:

\_\_\_ Adequate uterine contractions (e.g. moderate or strong to palpation, or > 200 MVU, for  $\geq$  4 hours) without improvement in dilation, effacement, station or position

OR

\_\_\_ Inadequate uterine contractions (e.g. < 200 MVU) for  $\geq$  6 hours of oxytocin administration without improvement in dilation, effacement, station or position

\_\_\_ **Second Stage Arrest (must fulfill any one of four criteria)**

\_\_\_ Nullipara with epidural pushing for at least 4 hours

OR

\_\_\_ Nullipara without epidural pushing for at least 3 hours

OR

\_\_\_ Multipara with epidural pushing for at least 3 hours

OR

\_\_\_ Multipara without epidural pushing for at least 2 hours

\_\_\_ **Although not fulfilling contemporary criteria for labor dystocia as described above, my clinical judgment deems this cesarean delivery indicated**

### Indication for Primary Cesarean Delivery:

\_\_\_ **Failed Induction (must have both criteria if cervix unfavorable, Bishop Score < 8 for nullips and <6 for multips)**

\_\_\_ Cervical Ripening used (when starting with unfavorable Bishop scores as noted above). Ripening agent used: \_\_\_\_\_ Reason ripening not used if cervix unfavorable: \_\_\_\_\_

AND

\_\_\_ Unable to generate regular contractions (every 3 minutes) and cervical change after oxytocin administered for at least 12-18 hours after membrane rupture.\* \*Note: at least 24 hours of oxytocin administration after membrane rupture is preferable if maternal and fetal statuses permit

\_\_\_ **Latent Phase Arrest <6 cm dilation (must fulfill one of the two criteria)**

\_\_\_ Failed Induction: Duration in hours: \_\_\_\_\_

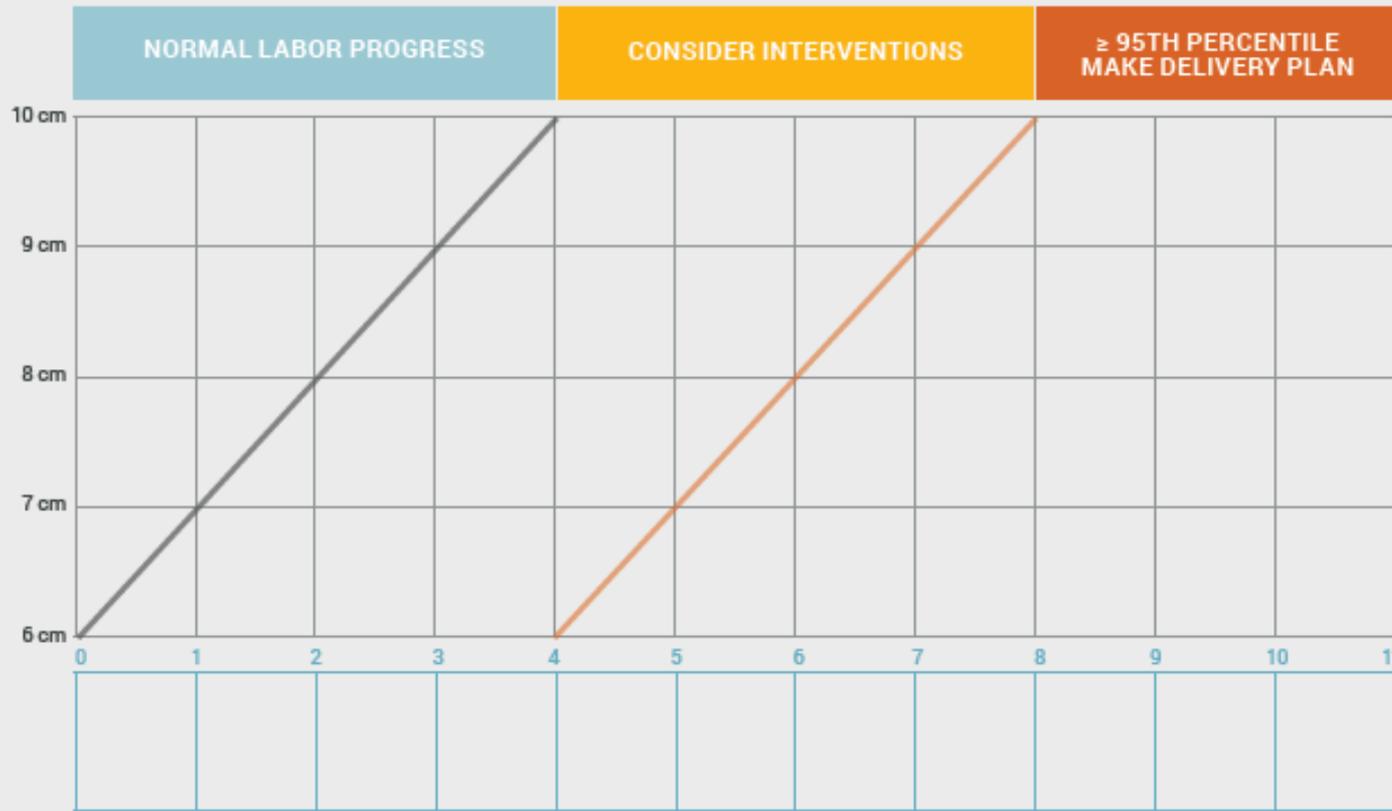
Latent-Phase Arrest: Duration in hours: \_\_\_\_\_



# Active Labor Partogram available in the Toolkit

Response

## ACTIVE LABOR PARTOGRAM Term $\geq$ 37 Weeks Gestation



Refs: Zhang J. et al. *Obs Gynecol.* 2010; 116(6):1212-1287. Neal JL, Lowe NK. *Med Hypothesis.* 2012; 78(2):319-326. Hoppe K, et al. *Am J of Obstet Gynecol.* 2016; 214(1):S4



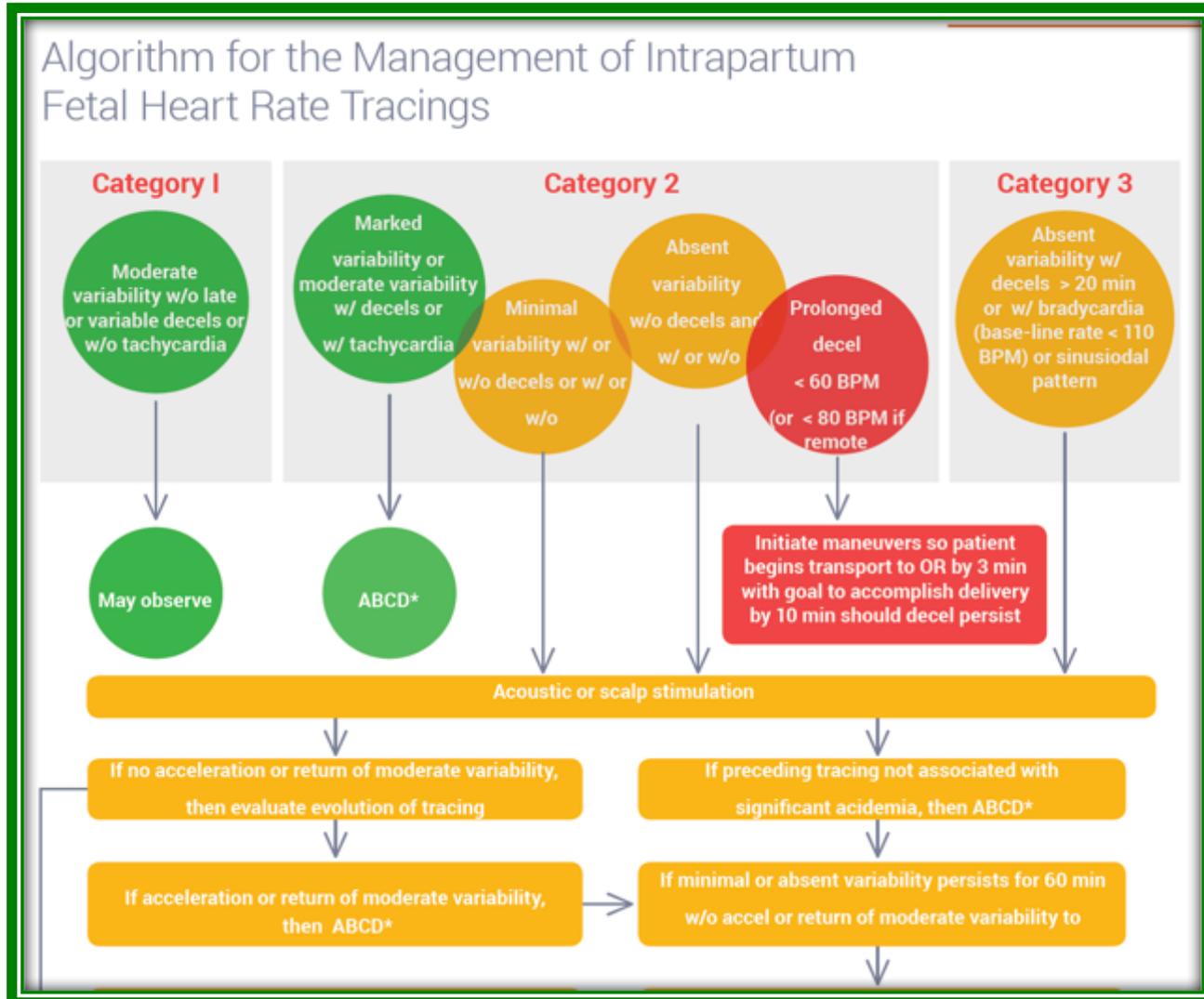
adapted with permission from Swedish Medical Center





# Algorithm for Management of Intrapartum FHR Tracings available in Toolkit

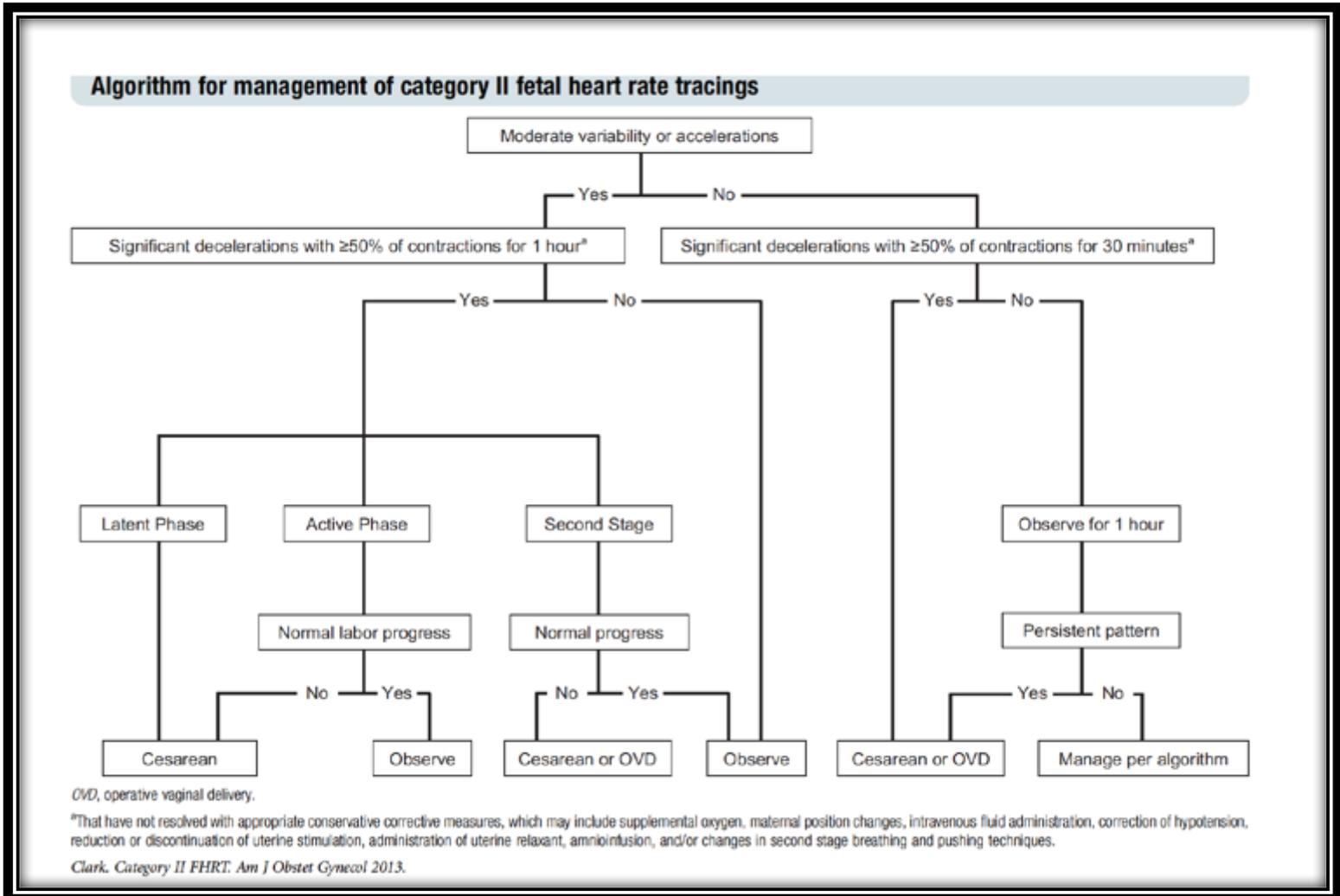
Response





# Clark's Algorithm for Management of Cat II Tracings available in Toolkit

Response



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# Prevention and Management of Malposition

- Avoid routine early amniotomy
- Employ preventive measures for women with epidural anesthesia
- Intrapartum maternal/fetal positioning
- Consider pushing positions
- Support maternal psyche and body
- Manual rotation
- Patience, patience, patience!



# REPORTING/SYSTEMS

Using Data to Drive Improvement



# Strategies for Using Data to Drive Improvement

- Provide timely feedback in persuasive manner
- Use comparative data which conveys a sense of urgency
- Present data for both hospital and providers
- Set achievable goals
- Tie descriptive “cold” data with patient stories and other successes



Use strategies to engage **women, employers** and the **general public** in the improvement project

- Public release of selected hospital-level measures that have been well-vetted
- Provide a lay explanation of the measures
- Widely distribute these measures through multiple media channels to capture the greatest attention



# Is real change possible?

- We know there are some hospitals with low rates and others with high rates
- But can we take hospitals with high rates and lower their rates?



## 3 Pilot Quality Improvement Projects Informed the Development of the Toolkit

- Hoag Hospital, Newport Beach CA
- Miller Children's and Women's Hospital, Long Beach CA
- Saddleback Memorial Medical Center, Laguna Hills CA





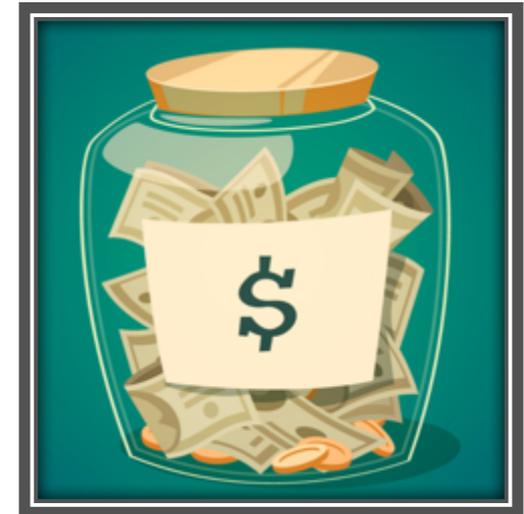
# Pilot QI Project Components: 2014-15



Data Measurement  
Support



Quality Improvement  
Support



Payment  
Reform



# Impressive Results: within 6 months



24.2 %  
Reduction

22.1%  
Reduction

19.5%  
Reduction

Baseline – 32.6%  
After QI – 24.7%

Baseline – 31.2  
After QI – 24.3%

Baseline – 27.2%  
After QI – 21.9%

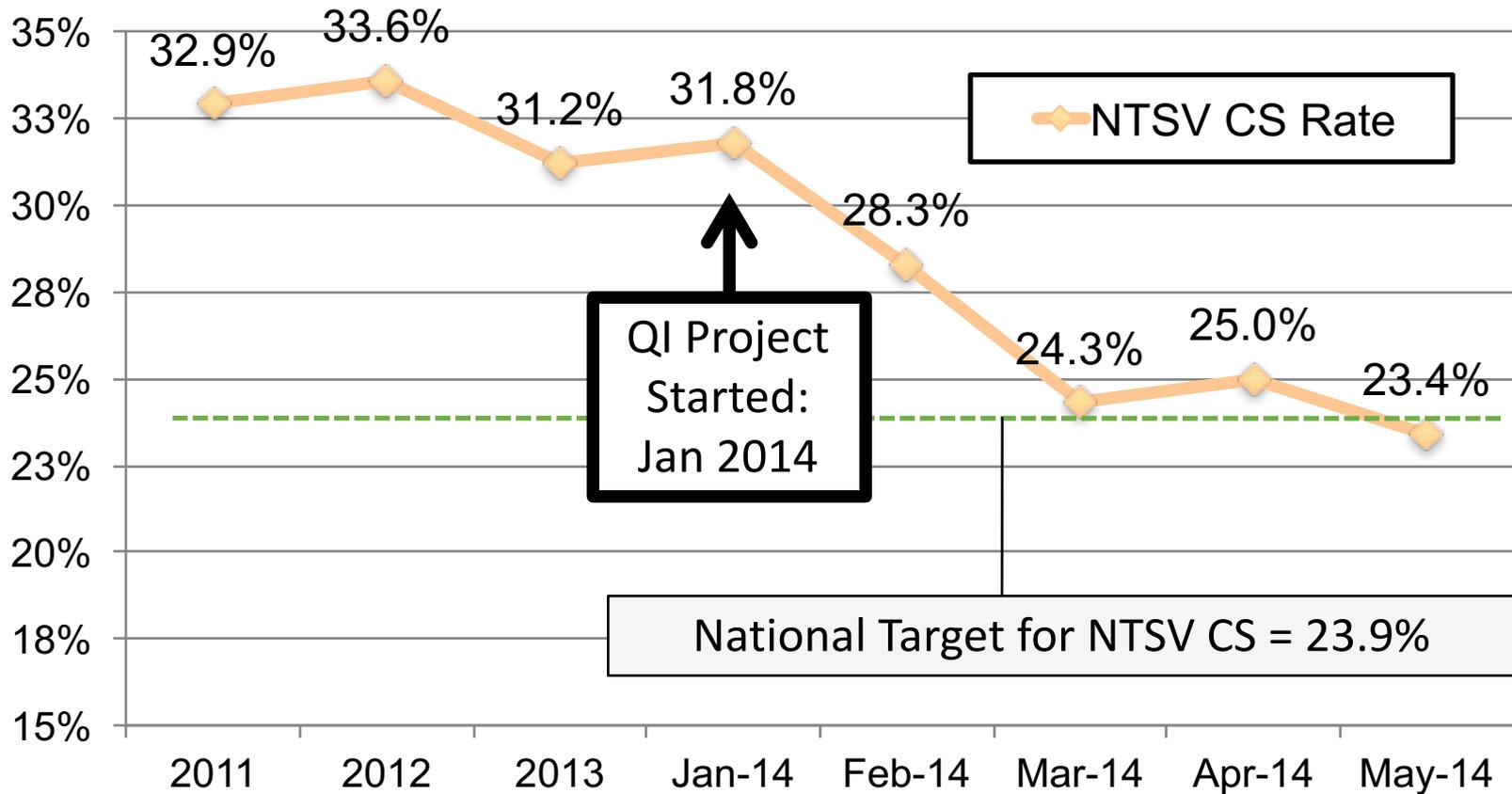
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# CMQCC Data-Driven QI: NTSV CS

## Pilot Hospital: PBGH / RWJ CS Collaborative





# Provider-Level Cesarean Rates

Period: Oct 2012 – Sep 2013 (12 months)

	Total Deliveries	NTSV Cesarean Section		Total CS	
		Rate	D	Rate	D
Oct 2012 – Sep 2013		<u>27.6%</u>	163090	<u>33.2%</u>	478231
<b>Missing Provider</b>	491				
Sample Medical Center	5844	<u>32.2%</u>	2369	<u>37.9%</u>	5844
G7xxxx	52	<u>13.6%</u>	22	<u>9.6%</u>	52
G6xxxx	47	<u>36.8%</u>	19	<u>40.4%</u>	47
G5xxxx	68	<u>20.8%</u>	24	<u>42.6%</u>	68
G8xxxx	60	<u>15.4%</u>	26	<u>21.7%</u>	60
A8xxxx	190	<u>42.7%</u>	75	<u>44.7%</u>	190
A6xxxx	52	<u>35.0%</u>	20	<u>42.3%</u>	52
A5xxxx	2	<u>No Cases</u>	0	<u>100.0%</u>	2
A4xxxx	114	<u>35.3%</u>	51	<u>46.5%</u>	114
A8xxxx	214	<u>18.3%</u>	82	<u>28.0%</u>	214
A9xxxx	481	<u>36.2%</u>	163	<u>43.2%</u>	481

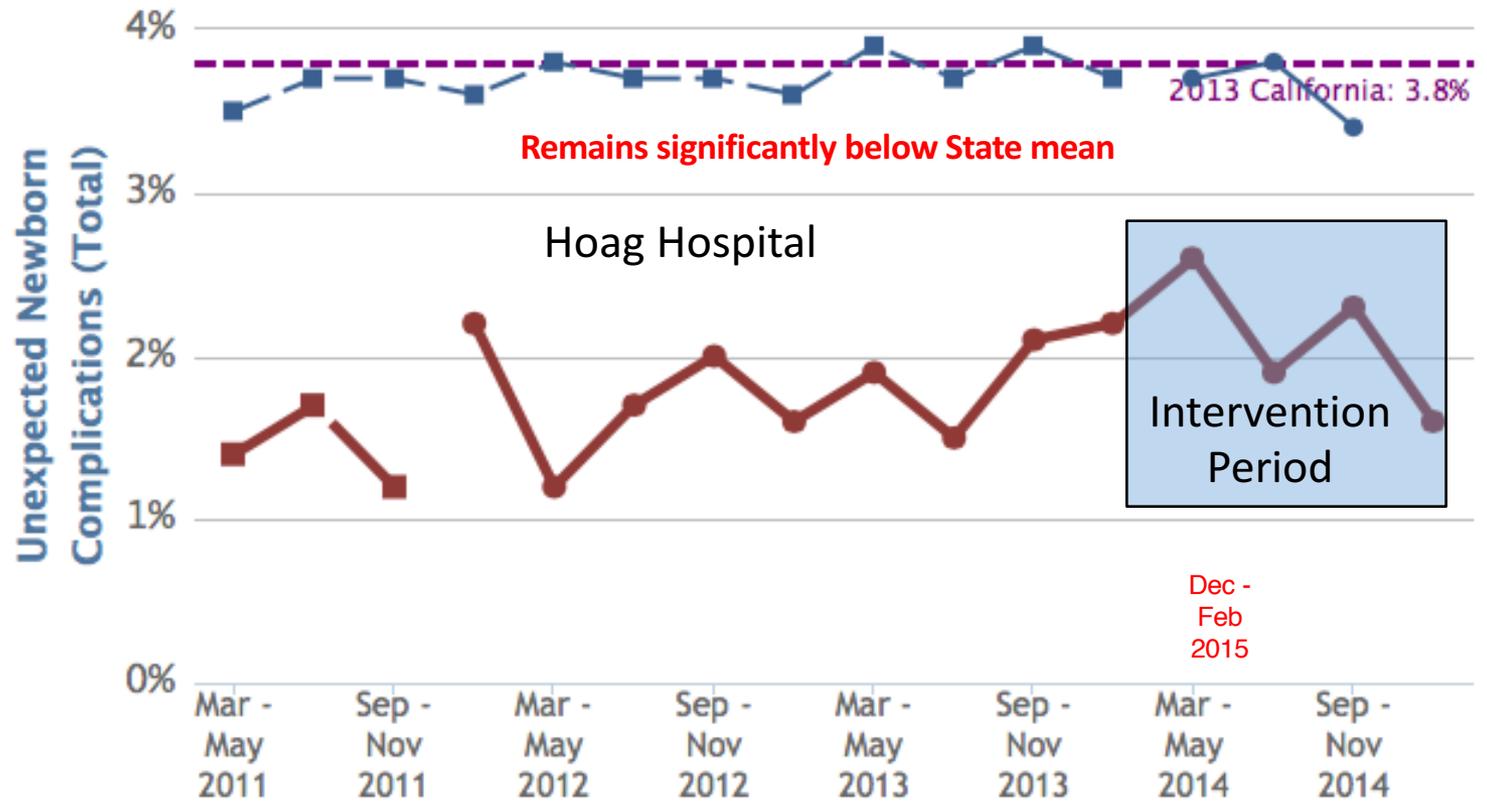
Screen Shot from the CMQCC Maternal Data Center

Note the two busiest providers had widely different rates



# No Change in Baby Outcomes: Rate of Unexpected Newborn Complications

Screen Shot  
from the  
CMQCC  
Maternal  
Data Center





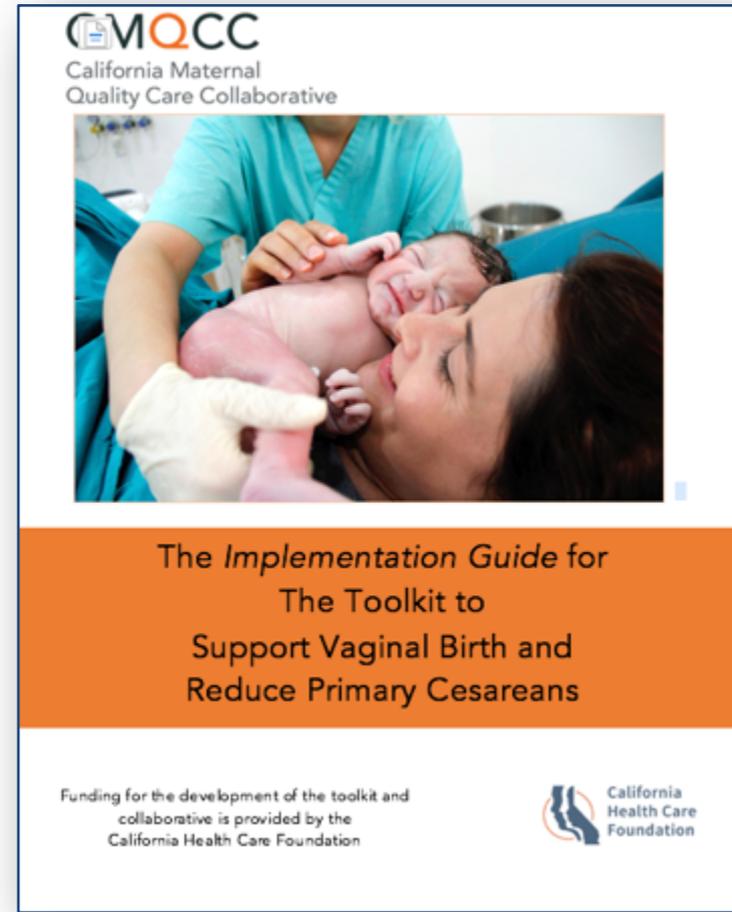
# Take-home Lessons from the Pilot Hospitals

- Power of provider-level data
- Key role of nurses
- Need a reason to change
- National guidelines very helpful
- Needs “constant gardening”
- Medical and nursing leadership important



# Implementation Guide

- Created to support implementation efforts of the toolkit
- Contains:
  - Basics of quality improvement
  - Leadership
  - MOST IMPORTANT:
    - Where and how to start!





# Available for Download

The screenshot shows the CMQCC website interface. At the top left is the CMQCC logo and the text 'California Maternal Quality Care Collaborative'. On the top right, there are links for 'Maternal Data Center Log In', 'Account', and 'Log Out'. A navigation bar contains four buttons: 'ABOUT US', 'FOCUS AREAS', 'PROJECTS', and 'RESOURCES & TOOLKITS'. The main content area features a sidebar on the left with a menu including 'CA-PAMR (MATERNAL MORTALITY REVIEW)', 'TOOLKIT AND COLLABORATIVE TO SUPPORT VAGINAL BIRTH AND REDUCE PRIMARY CESAREANS', 'Collaborative Resources to Support Vaginal Birth and Reduce Primary Cesareans', 'FAQ Vaginal Birth Collaborative', and 'VENOUS THROMBOEMBOLISM IN PREGNANCY'. The main content area has a large yellow header for the selected resource, followed by 'View' and 'Edit' buttons. Below this is a paragraph of text and a link to 'The Implementation Guide'. At the bottom, there is a section for 'Collaborative Resources' with a link to the 'Agenda Collaborative to Support Vaginal Birth and Reduce Primary Cesareans Kickoff'.

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# Readiness Assessment

Available in the Implementation Guide and on [www.cmqcc.org](http://www.cmqcc.org)

Hospital Name:		
Project Contact:		
Focus	Readiness Questions	Y N
	Has your hospital previously participated in a formal data-driven OB QI Collaborative?	
	If yes:	
	Were there monthly chart reviews for process measures?	
	Were there monthly reports on outcome measures?	
	Were results shared with staff on an ongoing basis?	
	Have you identified current practices or policies that may be associated with increased cesarean rate?	
	Have you considered alternative policies/practices to reduce cesareans?	
	Do you have a multidisciplinary team?	
	If yes, have you started meeting?	
	If so, has your team considered strategies (practices, policies) that could serve to address and identified barriers?	
	Has your team discussed and understands the rationale for a standardized approach to the definition and management of labor dystocia?	



**READINESS:** Build a provider and maternity unit culture that values, promotes, and supports intended vaginal birth and optimally engages patients and families



Create a team of providers (e.g. obstetricians, midwives, family practitioners, and anesthesia providers), staff and administrators to lead the effort and cultivate maternity unit buy-in

Develop program for ongoing staff training for labor support techniques including caring for women regional anesthesia

Develop a program positive messaging to women and their families about intended vaginal birth strategies for use throughout pregnancy and birth



**RECOGNITION AND PREVENTION:** Develop unit-standard approaches for admission, labor support, pain management and freedom of movement



Implement protocols and support tools for women who present in latent (early) labor to safely encourage early labor at home

Implement Policies and protocols for encouraging movement in labor and intermittent monitoring for low-risk women



**RESPONSE:** Develop unit-standard approaches for prompt identification and treatment of abnormal labor and fetal heart patterns



Implement standard criteria for diagnosis and treatment of labor dystocia, arrest disorders and failed induction

Implement training/procedures for identification and appropriate interventions for malpositions (e.g. OP/OT)



**REPORTING AND SYSTEMS LEARNING:** Utilize local data and case reviews to present feedback and benchmarking for providers and to guide unit progress



Share provider level measures with department (may start with blinded data but quickly move to open release)

Perform monthly case reviews to identify consistency with dystocia and induction ACOG/SMFM checklists

Establish a project communications plan (at least monthly education and progress updates)



# Next steps

- Participate in the CMQCC Maternal Data Center
  - If not already a member, please contact Anne Castles  
[acastles@stanford.edu](mailto:acastles@stanford.edu)
- Download Implementation Guide
  - Evaluate your readiness – take the readiness assessment
- Evaluate your own process:
  - Audit 20 charts for women with NTSV for “labor dystocia” (audit tool available on [www.cmqcc.org](http://www.cmqcc.org) resources page)
- If interested in joining collaborative, contact Kim Werkmeister at [KWerkmeister@cmqcc.org](mailto:KWerkmeister@cmqcc.org)
- Questions about Toolkit Nancy Peterson [NurseNP@stanford.edu](mailto:NurseNP@stanford.edu)



Thank You!



Visit: [CMQCC.org](https://www.cmqcc.org)

*Transforming Maternity Care*

A Toolkit to Support Vaginal Birth and Reduce Primary Cesareans